

EV Insight Learning Programme

From digital Innovation to insurance execution

3 DAYS PROGRAMME IN CHINA

DATE:

7-9 September 2026

CPD HOURS:

21 Hours

PROFICIENCY LEVEL:

Proficient

FSF

FUTURE SKILLS FRAMEWORK
MALAYSIA

38 Prime Skill

13 Power Skill



Training Programme no:
TBC

PROGRAMME OVERVIEW

The insurance landscape is no longer just shifting—it is being entirely re-engineered by real-time data, embedded ecosystems, and autonomous mobility. This intensive, 3-day intensive on-site learning across **Shanghai, Beijing, and Tianjin** offers insurance professionals an exclusive look behind the scenes of China's most advanced insurance operations.

Rather than focusing on superficial tech trends, this programme deep-dives into the **operational mechanics, regulatory frameworks, and data architectures** that drive the world's most profitable and scalable InsurTech ecosystems.

PROGRAMME HIGHLIGHT

This programme offers a unique opportunity to experience the forefront of China's digital insurance and mobility transformation through exclusive visits to leading industry pioneers and innovation hubs. Participants will explore how ZhongAn Online redefined ecosystem-based digital insurance, examine CPIC's large-scale enterprise digital transformation journey, and gain insights into AI-powered auto insurance solutions and SaaS platforms through engagements with Cheche Technology and Kaitaiming Technology. The programme also includes a visit to the China Automotive Technology and Research Center (CATARC), providing exposure to cutting-edge automotive R&D, EV safety standards, and policy testing frameworks that are shaping the future of mobility across Asia.

Digital Insurance



InsurTech



National Automotive Standards



*Programme details and schedule are subject to change to optimise learning outcomes and site arrangements.

LEARNING OUTCOME

By the end of the programme, participants will be able to:

- **Optimize Combined Ratios:** Implement tech-driven loss control measures and automated workflows to reduce operational friction and claims leakage.
- **Design Next-Gen Products:** Build scalable frameworks for embedded, parametric, and usage-based insurance lines.
- **Enhance Risk Selection:** Utilize advanced data streams (IoT, telematics) to augment traditional actuarial models and refine risk appetites.
- **Draft Forward-Looking Policies:** Assist regulatory and association bodies in establishing fair, secure, and competitive sandboxes for emerging insurance tech.



TARGET AUDIENCE

This programme is designed for Malaysia and ASEAN insurance market, targeting:

- Insurance practitioners from claims, underwriting, actuarial, loss adjuster and broker
- Regulator
- Insurance association
- OEM



PROGRAMME OUTLINE

Date	Details
6 Sept (Sun)	Arrival at Shanghai, China
7 Sept (Mon) (Morning) Shanghai	<p>ZhongAn Online P & C Insurance Co., Ltd. 众安保险 (众安在线财产保险股份有限公司)</p>  <p>Key Strength: China's leading fully digital insurer, known for its ecosystem-driven and technology-first insurance model.</p> <p>Objective: To understand how a leading digital insurer operates within a fully technology-driven ecosystem.</p> <p>Learning Focus:</p> <ul style="list-style-type: none"> • Insurtech business model and digital insurance ecosystem • Embedded insurance and platform-driven distribution • Use of AI and data analytics in underwriting and pricing • Digital claims and customer journey innovation
(Afternoon) Shanghai	<p>China Pacific Insurance (Group) Co., Ltd. 太平洋保险公司 (中国太平洋保险 (集团) 股份有限公司)</p>  <p>Key Strength: One of China's largest insurers, with strong capabilities in managing large-scale EV insurance portfolios.</p> <p>Objective: To gain insights into how a large insurance group manages its EV insurance portfolio at scale.</p> <p>Learning Focus:</p> <ul style="list-style-type: none"> • EV underwriting strategy and risk selection • Claims management and cost control for EV repairs • Fraud detection and risk mitigation practices • Operational challenges in scaling EV insurance business
(Evening)	Travel to Beijing

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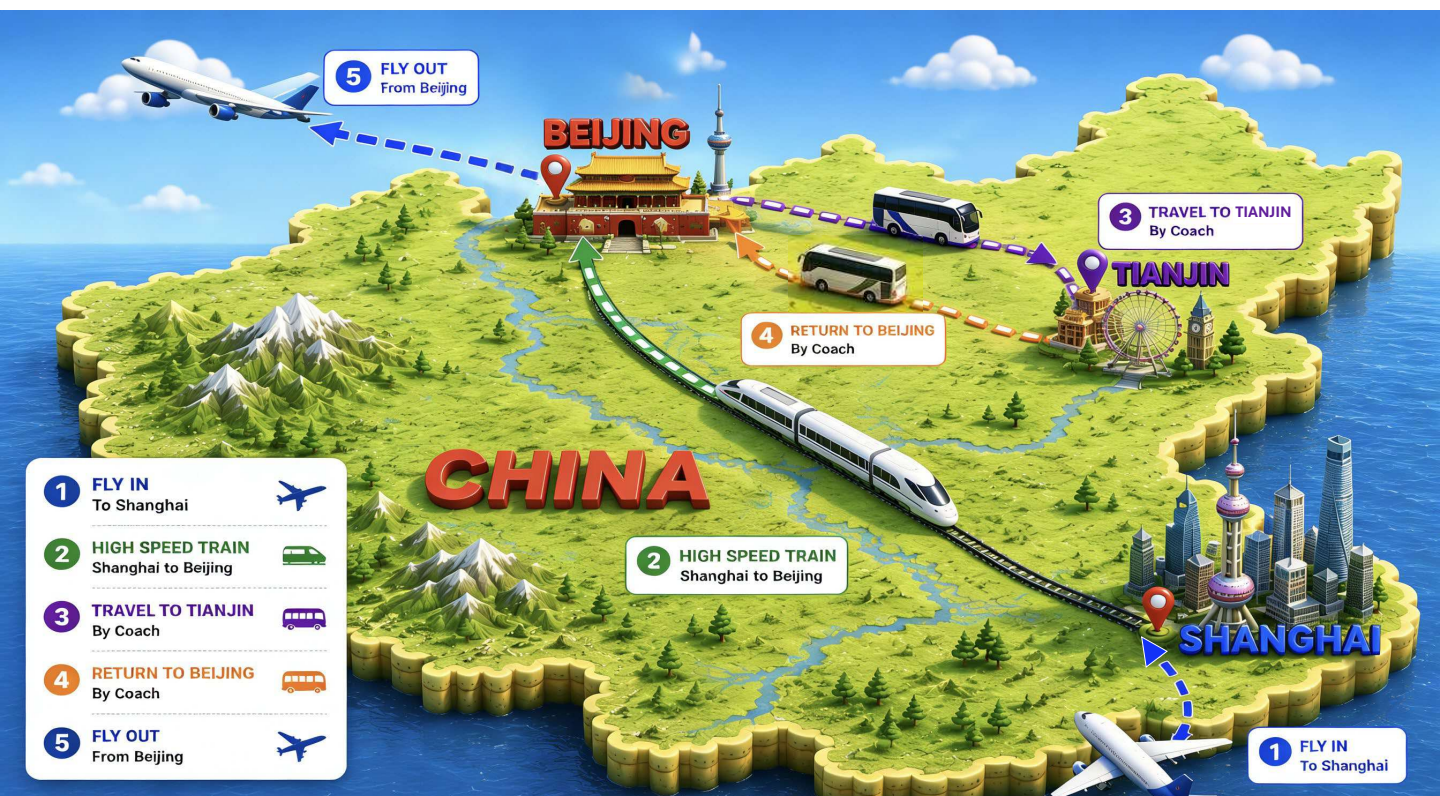
PROGRAMME OUTLINE

Date	Details
<p>8 Sept (Tues) (Morning) Beijing</p>	<p>Beijing Cheche Technology Co.,Ltd. 北京车与车科技有限公司</p>  <p>Key Strength: Leading auto-insurance technology platform, integrating vehicle data with digital insurance distribution.</p> <p>Objective: To explore how digital platforms and automotive data are transforming insurance distribution.</p> <p>Learning Focus:</p> <ul style="list-style-type: none">• Digital insurance distribution models• Integration of vehicle data into insurance solutions• Ecosystem partnerships with OEMs and mobility players• Customer acquisition and digital engagement strategies
<p>(Afternoon) Beijing</p>	<p>Kaitaiming Technology 凯泰铭科技（北京）有限公司</p>  <p>Key Strength: Innovative AI-driven insurtech company, specialising in automation and data-centric insurance solutions.</p> <p>Objective: To understand the role of AI and insurtech solutions in driving operational efficiency.</p> <p>Learning Focus:</p> <ul style="list-style-type: none">• AI applications in claims efficiency, cost management, and governance through data analytics• Automation and workflow optimisation• Insurtech innovation within insurance ecosystems

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PROGRAMME OUTLINE

Date	Details
9 Sept (Wed) (Morning) Tianjin	China Automotive Technology & Research Center 中国汽车技术研究中心有限公司  中国汽车技术研究中心有限公司 China Automotive Technology and Research Center Co., Ltd. Key Strength: National-level automotive research authority, shaping EV standards, testing, and industry direction. Objective: To gain a macro perspective on EV development, standards, and regulatory direction. Learning Focus: <ul style="list-style-type: none"> • EV technology trends and future outlook • Testing standards and safety frameworks • Regulatory developments impacting EV insurance • Future trends in EV technology and risk
(Afternoon)	Travel to Beijing
10 Sept (Thurs)	Return to Malaysia from Beijing



ON-SITE LEARNING

ZhongAn Online P & C Insurance Co., Ltd. 众安保险 (众安在线财产保险股份有限公司)



Founded in 2013, ZhongAn Online is China's first fully digital-native insurance company and a pioneer in ecosystem-based insurance innovation. Backed by leading technology and financial players, the company leverages big data, AI, cloud computing, and embedded digital platforms to deliver highly

scalable and customer-centric insurance solutions across health, lifestyle, mobility, and e-commerce ecosystems.

ZhongAn is widely recognised for redefining digital insurance through technology-driven underwriting, claims automation, and platform integration.

China Pacific Insurance (Group) Co., Ltd. 太平洋保险公司



CPIC is a leading integrated insurance group in China, recognized for its strong underwriting capabilities, advanced digital systems, and comprehensive risk management expertise. In the rapidly growing electric vehicle (EV) sector, CPIC has developed specialized

insurance solutions supported by big data, telematics, and AI-driven claims management, enabling more accurate risk assessment and faster claims processing. Through close collaboration with automakers and service providers, CPIC continues to strengthen its EV insurance ecosystem, positioning itself as a key insurer supporting China's transition toward sustainable mobility.

ON-SITE LEARNING

Beijing Cheche Technology Co.,Ltd. 北京车与车科技有限公司



CheChe Technology is a leading automotive insurance technology platform in China, specialising in digital distribution, embedded insurance solutions, and EV-focused InsurTech ecosystems. Through its extensive data capabilities and OEM integrations, CheChe Technology enables insurers to enhance risk segmentation, underwriting accuracy,

and pricing discipline. By connecting insurers, EV OEMs, and digital platforms, CheChe Technology plays a pivotal role in shaping data-driven underwriting and scalable EV insurance solutions within China's electric vehicle market.

Kaitaiming Technology 凯泰铭科技（北京）有限公司



Kaitaiming Technology is a specialized insurance technology provider with strong expertise in digital claims solutions and data analytics, particularly in the EV sector. The company's core strength lies in its ability to integrate vehicle data, repair networks, and AI-driven assessment tools to enhance

claims efficiency, cost control, and fraud detection. KTM supports insurers by providing end-to-end digital platforms that capture EV-specific data such as battery status and repair complexity, enabling more accurate claims processing and risk evaluation in the rapidly evolving new energy vehicle ecosystem.

ON-SITE LEARNING

China Automotive Technology & Research Center (CATARC) 中国汽车技术研究中心有限公司



中国汽车技术研究中心有限公司
China Automotive Technology and Research Center Co., Ltd.



CATARC is China's national-level automotive research, testing, and standards authority, playing a central role in vehicle safety regulation, EV testing, and technical certification. As a key pillar supporting policy, industry, and market development,

CATARC influences how automotive safety standards, EV technologies, and regulatory frameworks shape insurance risk assessment, underwriting practices, and claims evaluation across China's rapidly evolving mobility ecosystem.

PROGRAMME FEE

Early bird Fee : RM 9,500 / USD 2,500
(Register before 31 July 2026)

Normal Fee : RM 10,500 / USD 2,800
(Register before 14 Aug 2026)

This Programme is inclusive of :

- ✓ All meals during the programme.
- ✓ Hotel accommodation and ground transportation in China.

Highlight: Programme Fee above exclude flight ticket.

FUTURE SKILLS FRAMEWORK

38 Prime Skills
13 Power Skills
Proficiency Level: Proficient



Skills Developed by Attending this Programme

Prime Skills

Customer Experience Management	<ol style="list-style-type: none"> 1. Customer Experience Design 2. Customer Relationship Management 	<ol style="list-style-type: none"> 3. Customer Acquisition and Retention Management 4. Customer Profiling
Digital & Data Integration	<ol style="list-style-type: none"> 1. Big Data Analytics 2. Data Collection and Analytics 3. Data Governance 4. Data Protection 	<ol style="list-style-type: none"> 5. Data Storytelling and Visualisation 6. Emerging Technology Synthesis 7. Infrastructure Development 8. User Interface and User Experience Design
Financial Products & Services	<ol style="list-style-type: none"> 1. Marketing 2. Pricing Strategy 3. Product Advisory 4. Product Design and Development 	<ol style="list-style-type: none"> 5. Product Performance Management 6. Sales Strategy 7. Underwriting Management
Growth and Partnerships	<ol style="list-style-type: none"> 1. Business Opportunities Development 2. Business Performance Management 3. Business Planning and Needs Analysis 	<ol style="list-style-type: none"> 4. Continuous Improvement and Process Reengineering 5. Global Perspectives 6. Partnership Management 7. Scenario Planning and Analysis
Investment and Financial Management	<ol style="list-style-type: none"> 1. Insurance Claims Processing 	
Risk Management, Governance & Regulatory Compliance	<ol style="list-style-type: none"> 1. Artificial Intelligence, Ethics and System Governance 2. Enterprise Risk Management 3. Fraud Risk Management 4. Internal Governance 5. Operational Risk Management 	<ol style="list-style-type: none"> 6. Policy Implementation and Revision 7. Regulatory Compliance 8. Risk Governance 9. Risk Management 10. Technology Risk Management
Sustainable Finance and Insurance	<ol style="list-style-type: none"> 1. Sustainable Insurance and Reinsurance Solutions and Applications 	

Power Skills

Innovation & Delivery	<ol style="list-style-type: none"> 1. Adaptability and Resiliency 2. Business Acumen 3. Change Management 4. Critical Thinking 5. Digital Fluency 	<ol style="list-style-type: none"> 6. Innovative Thinking 7. Innovation and Delivery 8. Learning Agility 9. Problem-Solving 10. Sustainability Awareness
Social Intelligence	<ol style="list-style-type: none"> 1. Collaboration 2. Communication 3. Influencing and Negotiation 	



REGISTER NOW



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