

# AI Oversight for Insurance Boards

## Risks, Controls & RMIT Expectations

**DATE:**

10 June 2026

**TIME:**

9.00 a.m. - 5.00 p.m.

**VENUE:**

Aii Training Room, level 2,  
AICB Building, Kuala Lumpur

**CPD HOURS:**

7 Hours

**PROFICIENCY LEVEL:**

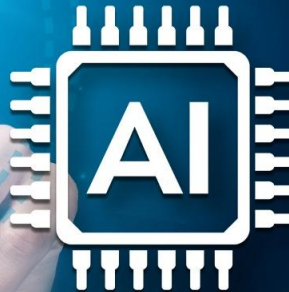
Mastery



31 Prime Skills  
12 Power Skills



**Training Programme No:  
10001668422**



This programme equips Board leaders with practical insights, regulatory expectations, and real implementation lessons to oversee AI adoption confidently and responsibly within insurance organisations.

## PROGRAMME OVERVIEW

Artificial Intelligence is transforming how insurers underwrite risks, manage claims, detect fraud and serve customers. As this technology becomes more widely adopted, Boards must understand both its potential and its risks. This programme brings together **Cisco's practical AI expertise, BNM's regulatory guidance, and real industry experience from a CISO** to help Board members make informed decisions.

Participants will learn how AI can support business growth, what risks need to be managed, and what controls, tools and governance practices should be in place. The programme also explains the key areas of **RMiT** that Boards must pay attention to when overseeing AI initiatives. Designed for senior leaders, this session provides a clear and balanced view of how to adopt AI responsibly while strengthening resilience and meeting regulatory expectations.

## PROGRAMME OBJECTIVE

This full-day programme aims to strengthen the Board's capability to oversee Artificial Intelligence (AI) adoption within insurance and takaful organisations. It provides Board members with a practical understanding of how AI enhances core insurance operations, raises awareness of emerging AI-related risks, and introduces the frameworks, tools and organisational practices needed to manage these risks effectively.

The programme also equips participants with a strong understanding of BNM's RMiT requirements as they relate to AI governance, supported by real industry examples of how insurers implement AI controls in practice.



## LEARNING OUTCOME

This full-day executive programme is designed to equip Board members of insurance and takaful operators with:

- A practical understanding of **how AI works** and how it enhances insurance operations.
- Awareness of **AI-related risks** encountered globally and in Malaysia.
- Recommended **frameworks, tools, software and organisational practices** to manage AI risks.
- A strong understanding of **BNM's RMiT requirements** related to technology governance and how they apply to AI.
- Real industry examples of **how insurers implement AI controls under RMiT**.

## TARGET AUDIENCE

### Industry:

Insurance & reinsurance companies (Conventional & Takaful)

### Who Should Attend:

Board of Directors, Board Risk Committee, CEOs, CIOs, CROs, CTOs, CCOs, Senior Management

## REGISTRATION DETAILS

### REGISTRATION DETAILS

To register, please log in to <https://aii4u.org/ilms/>

	Aii Member	Non – Member
Fee (Registration Closing Date: 3 June 2026)	RM 2,800	RM 3,360

**Note:** Fee is inclusive of 8% SST

# PROGRAMME DETAILS

Time	Agenda	Speaker
8:30 AM	Arrival & registration	
9:00 AM	Welcome Remarks	Aii CEO
9:15 AM	<b>Session 1: AI Capabilities &amp; Adoption in Insurance</b> A practical overview of how AI enhances underwriting, pricing, claims, fraud detection, operations, and customer engagement. Includes real industry use cases and global best practices.	CISCO
10:15 AM	Morning Break	
10:30 AM	<b>Session 2: AI-Related Risks: What Boards Must Know</b> An introduction to key AI-related risks, including data quality, model drift, privacy issues, cyber threats, and operational dependencies that impact resilience.	CISCO
11:30 AM	<b>Session 3: Frameworks, Tools &amp; Organisational Measures to Manage AI Risks</b> Covers practical governance frameworks and essential tools for model monitoring, data management, cybersecurity, access control, and staff capability building.	CISCO
12:30 PM	Lunch Break	
2:00 PM	<b>Session 4: BNM's RMIT Requirements That Apply to AI</b> A walkthrough on how RMIT serves as the baseline for managing technology and cybersecurity risks in Malaysia, including its application to AI adoption through strengthened controls, risk-based decision-making, and building organizational resilience.	Bank Negara Malaysia
3:15 PM	Afternoon Break	
3:30 PM	<b>Session 5: Practical Implementation: Applying RMIT to Real AI Projects</b> Practical insights on how insurers implement AI safely — including TRA execution, integrating models into risk registers, monitoring controls, cloud/vendor challenges, cyber measures, and audit learnings.	Industry CISO from Generali Insurance Malaysia Berhad
5:00 PM	End	

## SPEAKER PROFILE



**Chew Hock Teong, Denzel**  
*Aii Facilitator*



Denzel Chew is a dynamic trainer, coach, and speaker with over 25 years of experience delivering workshops, coaching, and business presentations across Malaysia, China, Singapore, Indonesia, Thailand, Brunei, and Vietnam.

Renowned for his ability to engage diverse audiences—from CEOs and corporate leaders to sales teams, executives, and technical staff—he works closely with senior management to enhance performance, boost productivity, and drive profitability, often through organisational diagnostics and the development of key performance indicators.

Fluent in English, Mandarin, and Bahasa Malaysia, his interactive, energetic style blends professionalism with humour, creating impactful learning experiences. A Certified RPL Assessor (2014) and Certified Master Performance Coach (2018), Denzel has been engaged by major corporations, including a foreign bank in Malaysia, to deliver intensive coaching for peak sales performance and management effectiveness, leveraging his cross-cultural expertise and deep passion for helping individuals and organizations achieve lasting growth and success.

# SPEAKER PROFILE



## **Sandeep Yadav**

*Solutions Engineer Cybersecurity  
Cisco*



Sandeep Yadav is a cybersecurity professional with over 13 years of industry experience, including 9 years as a Solutions Engineer, currently with Cisco's Global Security Sales Engineering organization.

He is an Elite Global Sales Advisory Board (GSAB) Member, serves as Technical Advisory Group (TAG) Leader for the APJC region, and is a Cisco Chairman's Club winner. Throughout his career, Sandeep has worked extensively with Enterprise, Banking, and Unicorn/Startup organizations across India and the SAARC region. He currently leads Cisco's cybersecurity business in Malaysia, driving strategy, customer outcomes, and market growth.

Prior to joining Cisco, Sandeep was with Global Knowledge Networks, where he served as a Certified Instructor for Cisco, Palo Alto Networks, and Trend Micro, delivering advanced security training across technologies and products.

He is a recognized public speaker, having spoken at Cisco Live, CISO Malaysia (2023–2024), and NASSCOM DSCI events.

Sandeep is also passionate about community learning and knowledge sharing, actively creating and maintaining technical YouTube content focused on real-world security scenarios to help customers and partners better understand Cisco and third-party security use cases.

## SPEAKER PROFILE



**Ng Lee See**

*Technology Risk Specialist,  
Risk Specialist And Technology  
Supervision Department,  
Bank Negara Malaysia*



Lee See is a Technology Risk Specialist at Bank Negara Malaysia.

She leads supervisory initiatives to strengthen financial institutions' technology risk management, with a focus on safeguarding the public against digital fraud and enhancing sector-wide operational resilience. Her experience spans IT services management and payment system development, contributing to the expansion of Malaysia's e-payment infrastructure.

Lee See has a bachelor's degree in computer science from Cornell University (U.S.) and holds ISO27001 Lead Auditor, ISACA CRISC and TOGAF certifications.

## SPEAKER PROFILE



### **Aaron Ooi**

*CISO, Transformation Department*

*Generali Insurance Malaysia Berhad*



Aaron Ooi is a transformation-driven CIO/CISO with over 20 years of experience reshaping technology, cybersecurity, and digital ecosystems across the Financial Services sector.

Aaron is well regarded within Malaysia's Financial Industry as a transformative technology and cybersecurity leader; he is trusted for modernising enterprise platforms and strengthening regulatory-aligned digital resilience. Aaron has led multi-country modernization programs, executed complex M&A integrations, and built NIST-aligned, ISO/IEC 27001:2022-certified security organisations. His leadership blends deep technical mastery with a business-first execution style, consistently delivering accelerated delivery, stronger resilience, and measurable digital growth—positioning him as one of the region's influential voices in modern enterprise technology and cybersecurity.

# FSF SKILLS



31 Prime Skills  
12 Power Skills  
Proficiency Level: Mastery

## Skills Developed by Attending this Programme

### Prime Skills

Digital and Data Integration	<ol style="list-style-type: none"> <li>1. Artificial Intelligence (AI) Management</li> <li>2. Cloud Computing</li> <li>3. Data Governance</li> <li>4. Data Protection</li> </ol>	<ol style="list-style-type: none"> <li>5. Infrastructure Development</li> <li>6. Security Architecture</li> <li>7. Security Monitoring</li> <li>8. Threat Intelligence and Management</li> </ol>
Growth & Partnerships	<ol style="list-style-type: none"> <li>1. Business Planning and Needs Analysis</li> <li>2. Continuous improvement and Process Re-Engineering</li> <li>3. Disruption Management</li> </ol>	<ol style="list-style-type: none"> <li>4. Global Perspectives</li> <li>5. Partnership Management</li> <li>6. Scenario Planning and Analysis</li> </ol>
Risk Management, Governance and Regulatory Compliance	<ol style="list-style-type: none"> <li>1. Artificial Intelligence, Ethics and System Governance</li> <li>2. Business Continuity Management</li> <li>3. Business Continuity Planning</li> <li>4. Crisis and Disaster Recovery Management</li> <li>5. Enterprise Risk Management</li> <li>6. Fraud Risk Management</li> <li>7. Internal Governance</li> </ol>	<ol style="list-style-type: none"> <li>8. Monitoring and Surveillance</li> <li>9. Operational Risk Management</li> <li>10. Policy Implementation and Revision</li> <li>11. Regulatory Compliance</li> <li>12. Risk Governance</li> <li>13. Risk Management</li> <li>14. Technology Risk Management</li> </ol>
People Management and Development	<ol style="list-style-type: none"> <li>1. Organisation Design</li> <li>2. Workforce Planning</li> </ol>	
Procurement Management	<ol style="list-style-type: none"> <li>1. Contract and Vendor Management</li> </ol>	

### Power Skills

Innovation & Development	<ol style="list-style-type: none"> <li>1. Adaptability and Resiliency</li> <li>2. Business Acumen</li> <li>3. Change Management</li> <li>4. Critical Thinking</li> </ol>	<ol style="list-style-type: none"> <li>5. Digital Fluency</li> <li>6. Innovative Thinking</li> <li>7. Learning Agility</li> <li>8. Problem Solving</li> </ol>
Social Intelligence	<ol style="list-style-type: none"> <li>1. Collaboration</li> <li>2. Communication</li> <li>3. Conflict Management</li> <li>4. Influencing and Negotiation</li> </ol>	

Asian Institute of Insurance (Aii) courses have been granted the status of Approved Training Programme (ATP) under the Human Resources Development Act 1992. Based on Training Providers Circular No. 3/2021, PSMB has imposed a requirement that training providers need to register their training programme under the HRD Corp Claimable Course Scheme to offer training to the employers who are registered under the Human Resource Development Corporation (HRD Corp).

### 1. What is HRD Corp Claimable Courses?

HRD Corp Claimable Courses formerly known as SBL Khas is a scheme to assist registered employers, especially those with limited resources to train and upskill their employees in line with their operational and business requirements. Under this scheme, HRD Corp will pay the course fee (subjected to 4% service fee from 1st April 2021) directly to the training providers by deducting the amount from the employers' levy account. HRD Corp will also pay other claimable allowances to the employer.

### 2. How are Training Providers or Employers to submit for HRD Corp Claimable Courses?

Asian Institute of Insurance (Aii) will submit their Courses registration via the HRDC e-Tris system. Once course is approved as Claimable Course (previously known as SBL Khas course), the approved course will appear in the HRDC e-Tris system.

Employers will need to access the e-Tris system to select the course and submit to HRDC for grant approval. The total claimable amount is subject to the approval of each Employer individual grant application, Once HRDC approves Employer grant, the company must provide the approved grant code to Asian Institute of Insurance (Aii).

After the training is conducted, Employers are required to complete HRDC Attendance Reports eg. JD14 and submit necessary documents to ensure HRDC settlement of Asian Institute of Insurance (Aii) invoice.

Asian Institute of Insurance (Aii) will submit the invoice directly to HRDC with the approved grant code for each participant or Employer.

### 3. How to submit the grant application?

Please click on link for information on training grants application: <https://hrdcorp.gov.my/employer-guidelines/>

### 4. What are the supporting documents required?

Please click on link for information on training grants application: [https://hrdcorp.gov.my/wp-content/uploads/2022/07/HRD-Corp\\_SBL\\_Grant-Helper.pdf](https://hrdcorp.gov.my/wp-content/uploads/2022/07/HRD-Corp_SBL_Grant-Helper.pdf)

#### Important Notice:

- Effective 1st August 2019, training programmes must commence within six (6) months from the date of training grant applications are made and training claim submissions must be made not more than six (6) months from the date the training programmes are completed.
- Application must be submitted by employers before training date commencement.
- The company shall bear full responsibility for the programme fee balance if the HRDC claim is not approved or claimable for any reason.

For more information and updates on HRDC, please refer to its official webpage at [www.hrdcorp.gov.my](http://www.hrdcorp.gov.my). Should you have any problem in accessing your e-Tris account, kindly forward the issue to HRDC IT Help Desk at [ithelpdesk@hrdcorp.gov.my](mailto:ithelpdesk@hrdcorp.gov.my)

#### Application Process:





# REGISTER NOW



**Asian Institute of Insurance**

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