

Awareness Programme on Environmental Social Governance for Insurance

DATE:

9 & 10 September 2026

TIME:

9.00 am - 5.00 pm

VENUE:

Virtual

CPD HOURS:

14 Hours

PROFICIENCY LEVEL:

Intermediate



6 Prime Skills
4 Power Skills



Training Programme No:
10001488714



OVERVIEW

Participants will gain an understanding of ESG (Environmental, Social, and Governance) concepts, its impact on insurance companies, and the Universal Declaration of Human Rights. They will learn about integrating ESG into insurance underwriting and product development, explore sustainability and recycling processes, and understand related legal initiatives and industry practices. Additionally, they will grasp risk management strategies related to ESG and how to proactively pursue future ESG opportunities in insurance.

LEARNING OUTCOMES

By the end of this programme, participants will be able to:

1. Relate various law and application in claims handling process.
2. Evaluate various nature of claims under motor insurance.
3. Perform and evaluate claims settlement process.
4. Interpret policy wording/clauses/warranties during claims processing.
5. Recommend claims settlement figure.
6. Ascertain the relevance of FMB in claims process.
7. Relate and understand the role of adjuster and solicitors in claims process.
8. Carried out salvage & recovery process.
9. Understand the fraud within claims department and relate various fraud control methods and procedures within the company.

COURSE CONTENT

Day	Content
1	<ul style="list-style-type: none"> Understanding the concept and definition of ESG Effects of Environmental social and Governance on insurance companies UDHR -Universal Declaration on Human Right Case Study on Companies implementing best practices on Human Rights Guide on insurance underwriting and Product Development in relations to ESG Sustainability Goals
2	<ul style="list-style-type: none"> Recycling Processes - Linear and circular Economy Challenges and considerations in moving towards ESG Legal initiatives on ESG Various Industry practices and insurance opportunities in relations to ESG Risk Management in relations to ESG Future ESG opportunities in insurance underwriting

WHO SHOULD ATTEND

The target participants for an ESG Awareness Programme in insurance include Insurance Executives, Underwriters, Product Developers, Risk Managers, Compliance Officers, Sustainability Officers, Marketing Teams, Investors, Regulators, And External Consultants.

REGISTRATION DETAILS



Registration:

[https://aia4u.org/
ilms/user/login](https://aia4u.org/ilms/user/login)

	Aii Member	Non - Member
Normal Fee (Register closing: 28 August 2026)	Single RM 1,200 / USD 275	Single RM 1,400 / USD 320
	Group of 3 RM 1,100 / USD 250	Group of 3 RM 1,300 / USD 295

Note:

Fee is inclusive of 8% SST

ABOUT THE TRAINER



Jasdeep Singh

Jasdeep Singh has been in the insurance industry for more than 25 years. He has vast experiences in almost all departments within an insurance organization. He started his career with MBF Insurans Sdn Bhd in 1987 as their Risk Surveyor and moved up quickly to be their Underwriting Manager. He subsequently headed their Management Information System Department where he successfully helped to implement Motor and Fire computer system using the state-of-the-art information technology driven by Sybase on Unix.

Jasdeep then moved to join American Home Assurance Company, a subsidiary of American International Group (AIG) in 1997. Through his creativity and professionalism, he was promoted as the Vice President, Profit Center Manager for Personal Lines Division. He later took on additional responsibilities as their Country Branch Manager.

ALIGNMENT TO THE FUTURE SKILLS FRAMEWORK



6 Prime Skills
4 Power Skills
Proficiency Level:
Intermediate

Skills Developed by Attending this Programme

Prime Skills

Financial Products and Services	<ol style="list-style-type: none"> 1. Product Advisory 2. Product Design and Development 3. Underwriting Management 4. Pricing Strategy 5. Sales Strategy
Sustainable Finance and Insurance	<ol style="list-style-type: none"> 6. Sustainable Insurance and Reinsurance Solutions and Applications

Power Skills

Innovation and Delivery	<ol style="list-style-type: none"> 1. Business Acumen 2. Problem Solving 3. Innovative Thinking 4. Sustainability Awareness
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Asian Institute of Insurance (Aii) courses have been granted the status of Approved Training Programme (ATP) under the Human Resources Development Act 1992. Based on Training Providers Circular No. 3/2021, PSMB has imposed a requirement that training providers need to register their training programme under the HRD Corp Claimable Course Scheme to offer training to the employers who are registered under the Human Resource Development Corporation (HRD Corp).

1. What is HRD Corp Claimable Courses?

HRD Corp Claimable Courses formerly known as SBL Khas is a scheme to assist registered employers, especially those with limited resources to train and upskill their employees in line with their operational and business requirements. Under this scheme, HRD Corp will pay the course fee (subjected to 4% service fee from 1st April 2021) directly to the training providers by deducting the amount from the employers' levy account. HRD Corp will also pay other claimable allowances to the employer.

2. How are Training Providers or Employers to submit for HRD Corp Claimable Courses?

Asian Institute of Insurance (Aii) will submit their Courses registration via the HRDC e-Tris system. Once course is approved as Claimable Course (previously known as SBL Khas course), the approved course will appear in the HRDC e-Tris system.

Employers will need to access the e-Tris system to select the course and submit to HRDC for grant approval. The total claimable amount is subject to the approval of each Employer individual grant application, Once HRDC approves Employer grant, the company must provide the approved grant code to Asian Institute of Insurance (Aii).

After the training is conducted, Employers are required to complete HRDC Attendance Reports eg. JD14 and submit necessary documents to ensure HRDC settlement of Asian Institute of Insurance (Aii) invoice.

Asian Institute of Insurance (Aii) will submit the invoice directly to HRDC with the approved grant code for each participant or Employer.

3. How to submit the grant application?

Please click on link for information on training grants application: <https://hrdcorp.gov.my/employer-guidelines/>

4. What are the supporting documents required?

Please click on link for information on training grants application:

https://hrdcorp.gov.my/wp-content/uploads/2022/07/HRD-Corp_SBL_Grant-Helper.pdf

Important Notice:

- Effective 1st August 2019, training programmes must commence within six (6) months from the date of training grant applications are made and training claim submissions must be made not more than six (6) months from the date the training programmes are completed.
- Application must be submitted by employers before training date commencement.
- The company shall bear full responsibility for the programme fee balance if the HRDC claim is not approved or claimable for any reason.

For more information and updates on HRDC, please refer to its official webpage at www.hrdcorp.gov.my. Should you have any problem in accessing your e-Tris account, kindly forward the issue to HRDC IT Help Desk at ithelpdesk@hrdcorp.gov.my

Application Process:





REGISTER NOW



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