

Liability Insurance Seminar 2025

DATE:

October 1, 2025

TIME:

9.00am – 5.00pm

VENUE:

Level 1, AICB Building, KL



10001590661





EVENT OVERVIEW

Overview:

The **Liability Insurance Seminar (LIS) 2025** returns with a forward-looking agenda designed to equip industry professionals with insights into today's most pressing liability risks. From navigating evolving claims handling standards and cyber threats, to unpacking the impact of ESG, AI, and data governance on underwriting — this seminar offers a comprehensive view of the trends reshaping the liability insurance landscape.

Gain firsthand perspectives from seasoned speakers and panelists across legal, underwriting, and regulatory domains. Deepen your understanding of key market challenges such as reinsurance capacity constraints, third-party liability, and the changing role of underwriters in a tech-driven world.

Join us as we bring together practitioners, thought leaders, and experts from across the region for a full day of knowledge-sharing, networking, and professional growth.

WHO SHOULD ATTEND

This seminar is ideal for professionals involved in liability, risk, and insurance who are looking to stay ahead of emerging industry trends:

- **Insurers**
- **Insurance Brokers & Agents**
- **Liability Professionals**
- **Risk Managers**
- **Claims Adjusters**
- **Insurance Lawyers & Legal Advisors**
- **Reinsurers & Treaty Managers**
- **Actuaries & Underwriters**

Whether you're underwriting complex risks, managing claims, navigating legal frameworks, or shaping insurance strategies, this seminar offers valuable insights and connections to support your professional growth.

EVENT FEE

	Member	Non-Member
Course Fee (Registration closes on 24 th September 2025)	RM 650 / USD 160	RM 850 / USD 210

Note: The fee above **includes Sales and Service Tax (SST)** as imposed by Malaysian local authorities for courses (virtual or in-person) conducted within Malaysia. However, it **does not include any applicable withholding tax or other prevailing taxes** imposed by local authorities in the payor's country, which shall be borne by the payor (company/individual).

EVENT CONTENT

Time	Detailed Content
8.30am – 9.00am	Registration
9.00am – 9.10am	Program Overview Denzel Chew Hock Teong, SVP, Professional Standards, Asian Institute of Insurance
9.10am – 9.15am	Opening Speech Mr. Paul Low, CEO of Aii
9.15am – 10.00am	Session 1: Claims Handling Guidelines: Best Practices Speaker: Ung Zhee Laine Associate, Messrs Lim Kian Leong & Co
10.00am – 10.30am	Coffee & Networking Break
10.30am – 11.15am	Session 2: Cyber Security and Its Impact on Liability Exposure: Risk Management and Insurance Solutions Speaker: Devakumaran Palnisamy Senior VP, FINPRO & Casualty Practice Leader, Placement & Markets Head, Marsh Insurance Brokers (M) Sdn Bhd
11.15am – 12.00pm	Session 3: Tenaga National Berhad vs Contractor case Speaker: Felicia S H Ho, LLB (Hons) (London) Partner, Messrs Ho-Noecker & Pragasam
12.00pm – 1.30pm	Lunch

EVENT CONTENT

Time	Detailed Content
1.30pm – 2.15pm	Session 4: Underwriting Environmental Impairment Liability (EIL) and Its Challenges in the APAC Market Speaker: Tan Kim Mee Vice President, Asia Pacific General Casualty Division Allied World Assurance Company, Ltd
2.15pm – 3.00pm	Session 5: AI, Data, and Governance Risk in Asia: Emerging Themes in D&O and PI Underwriting Speaker: Estee Chong Product Specialist – Financial Institutions, Asia Beazley
3.00pm – 3.30pm	Coffee & Networking Break
3.30pm – 4.45pm	Panel Discussion: The Future of Liability Insurance: Are We Prepared for the Next Wave of Risk? Panellists: 1. Jasminder Kaur, Country Head – Malaysia, Markel International Labuan Limited 2. Devakumaran Palnisamy Senior VP, FINPRO & Casualty Practice Leader, Placement & Markets Head, Marsh Insurance Brokers (M) Sdn Bhd 3. Julian Teoh, Partner, Fenchurch Law Moderator: Roy Sharma, MD / Principal Officer, Asia Reinsurance Brokers (Labuan) Ltd. LIIA Council Member
4.45pm – 5.00pm	Q & A
5.00pm	End of Seminar

Speaker Profile



Chew Hock Teong
SVP Professional Standards,
Asian Institute of Insurance

Denzel Chew is a dynamic trainer, coach, and speaker with over 25 years of experience delivering workshops, coaching, and business presentations across Malaysia, China, Singapore, Indonesia, Thailand, Brunei, and Vietnam. Renowned for his ability to engage diverse audiences—from CEOs and corporate leaders to sales teams, executives, and technical staff—he works closely with senior management to enhance performance, boost productivity, and drive profitability, often through organizational diagnostics and the development of key performance indicators.

Fluent in English, Mandarin, and Bahasa Malaysia, his interactive, energetic style blends professionalism with humor, creating impactful learning experiences. A Certified RPL Assessor (2014) and Certified Master Performance Coach (2018), Denzel has been engaged by major corporations, including a foreign bank in Malaysia, to deliver intensive coaching for peak sales performance and management effectiveness, leveraging his cross-cultural expertise and deep passion for helping individuals and organizations achieve lasting growth and success.



ROY SHARMA
MD / Principal Officer,
Asia Reinsurance Brokers (Labuan) Ltd.
LIIA Council Member

Roy read law in London and was called to the Malaysian Bar in 1993. He has been an insurance/reinsurance broker for the last 31 years. He has been a subject matter expert on Liability Insurance with the Malaysian Insurance Institute since 1995.

His area of broking practice is related to all types of liability risks, cyber, credit/bond/political risks and affinity schemes. Currently he is a reinsurance broker representing insurance companies within the Asean region be it Treaty or Facultative placements.

Speaker Profile



DEVAKUMARAN PALNISAMY

**Senior VP, FINPRO & Casualty Practice Leader,
Placement & Markets Head,
Marsh Insurance Brokers (M) Sdn Bhd**

Deva began his career at an international loss adjusting firm in Kuala Lumpur after earning an Engineering degree from University Sains Malaysia. He then completed a law degree and established the Liability Unit at a leading Malaysian firm.

As a liability underwriter for four years, he developed pioneering medical malpractice and professional indemnity schemes for hospitals, dentists, and pharmacists, and promoted excess layer Professional Indemnity Insurance for lawyers. In 2007, he joined Marsh to lead the FINPRO team, focusing on Financial Institutions, Directors' & Officers' Liability, and Professional Indemnity.

An experienced trainer and respected speaker on liability insurance, he also publishes articles as "Deva Stating."



UNG ZHEE LAINE

**Associate,
Messrs Lim Kian Leong & Co**

Zhee Laine is a litigation lawyer with a broad practice spanning commercial litigation, corporate advisory and disputes, professional negligence claims, land and intellectual property matters. She is known for her practical, measured approach and for working closely with clients to navigate legal complexities and challenges.

Her work spans a range of contentious matters, including director and shareholder disputes, breaches of directors' duties, employment fraud, contractual and tortious claims, as well as corporate insolvency, liquidation and winding-up proceedings. An ardent advocate, she regularly appears in all tiers of the Malaysian courts, representing a diversified range of clients in hearings, trials and appeals.

She holds an LL.B. (Hons) from Queen's University of Belfast and was called to the Bar of England and Wales as a Barrister-at-Law of the Honorable Society of Lincoln's Inn. She was subsequently admitted as an Advocate and Solicitor of the High Court of Malaya in 2019.

Speaker Profile



FELICIA S H HO

**Barrister-at-law (Middle Temple)
Partner, Messrs Ho-Noecker & Pragasam
Advocates & Solicitors**

Felicia is one of the founding partners of Ho-Noecker & Pragasam. She has vast experience in handling various areas of practice including insurance, corporate commercial and civil litigation. Felicia is one of the panel solicitors for the Malaysian Bar Professional Indemnity Scheme Insurance and she defends advocates and solicitors for claims involving professional negligence, fraud and conspiracy to deceive and others.

She also acts for architects, brokers, estate agents in contentious and non-contentious matters. She also advises insurers on policy wordings, policy coverage relating to D&O policies and various other insurance policies. Felicia appears regularly in the High Court, Court of Appeal and the Federal Court.



TAN KIM MEE

**Vice President, Asia Pacific General Casualty Division
Allied World Assurance Company, Ltd**

Kim Mee joined Allied World in 2022 and is responsible for the South East Asia casualty portfolio spanning primary and excess policies, including general liability, product liability, construction TPL and environmental liability. Leading a team of underwriters, she is responsible for the portfolio's strategic direction, underwriting excellence, portfolio growth and market engagement.

She comes with more than 15 years of Casualty underwriting experience and vast market network knowledge working in insurance and reinsurance companies in Hong Kong, Singapore and Malaysia.

Speaker Profile



ESTEE CHONG

**Product Specialist – Financial Institutions, Asia
Beazley**

Estee Chong is the Product Specialist for Financial Institutions across Asia at Beazley. In her current role, Estee is responsible for shaping and delivering innovative insurance solutions tailored to the evolving needs of Financial Institutions in the region. Prior to joining Beazley, Estee held various roles in underwriting and portfolio management across Financial Lines and Casualty, equipping her with a comprehensive understanding of risk dynamics and product strategy.



JASMINDER KAUR

**Country Head – Malaysia
Markel International Labuan Limited**

With an illustrious career spanning over 28 years, Jasmin is widely recognized as an insurance veteran in the Malaysian insurance industry market. She is a leading authority on Liability Risks. She currently serves as Country Head of Markel International Labuan, where she focuses on accelerating growth in Malaysia through the strategic use of the tier 2 reinsurance licence and an expanding onshore presence.

Jasmin has held senior leadership roles at both multinational and top-tier local corporates, including serving as Honorary Secretary on the board of the Malaysian Insurance Takaful Broking Association (MITBA). Prior to her current role, she was Chief Executive Officer of Honan Insurance Group Malaysia for more than three years, and previously held the position of Chief Broking Officer & Head Financial Specialties at Aon Risk Solutions Malaysia for over nine years. Her earlier career includes underwriting and broking roles within Financial Lines at American Home Assurance Malaysia (AIG) and Marsh Insurance Brokers.

A sought-after expert in Malaysia's insurance landscape, Jasmin is highly regarded for her insights on D&O and Liability Risks. She frequently speaks at conferences, workshops, and client events, consistently promoting awareness and best practices in the sector.

Speaker Profile



JULIAN TEOH

**Partner,
Fenchurch Law**

Malaysian-born and raised, Julian has specialised in the laws of insurance and reinsurance for over two decades. Julian has particular expertise in complex property, construction and business interruption claims across the Asia-Pacific region. He has worked on large claims arising from significant regional and global events, from the Boxing Day Tsunami to the Covid-19 pandemic.

He has worked on Malaysian risk for both policyholders and re/insurers for many years, including various professional liability claims against lawyers, construction professionals, property managing agents and valuers. Julian has recently been appointed Partner at Fenchurch Law, an international boutique law firm focused on serving policyholders in coverage disputes with their insurers. Prior to this, he was a partner at a large global insurer-side law firm, having trained in Australia and completed a secondment at Australia's largest general insurer. His expertise has been recognized in legal directories such as Euromoney's Expert Guide to Insurance and Reinsurance and Gracechurch Consulting's Asia-Pacific Insurance Law Report.

HRD Claim Application

Asian Institute of Insurance (Aii) courses have been granted the status of Approved Training Programme (ATP) under the Human Resources Development Act 1992. Based on Training Providers Circular No. 3/2021, PSMB has imposed a requirement that training providers need to register their training programme under the HRD Corp Claimable Course Scheme to offer training to the employers who are registered under the Human Resource Development Corporation (HRD Corp).

1. What is HRD Corp Claimable Courses?

HRD Corp Claimable Courses formerly known as SBL Khas is a scheme to assist registered employers, especially those with limited resources to train and upskill their employees in line with their operational and business requirements. Under this scheme, HRD Corp will pay the course fee (subjected to 4% service fee from 1st April 2021) directly to the training providers by deducting the amount from the employers' levy account. HRD Corp will also pay other claimable allowances to the employer.

2. How are Training Providers or Employers to submit for HRD Corp Claimable Courses?

Asian Institute of Insurance (Aii) will submit their Courses registration via the HRDC e-Tris system. Once course is approved as Claimable Course (previously known as SBL Khas course), the approved course will appear in the HRDC e-Tris system.

Employers will need to access the e-Tris system to select the course and submit to HRDC for grant approval. The total claimable amount is subject to the approval of each Employer individual grant application, Once HRDC approves Employer grant, the company must provide the approved grant code to Asian Institute of Insurance (Aii).

After the training is conducted, Employers are required to complete HRDC Attendance Reports eg. JD14 and submit necessary documents to ensure HRDC settlement of Asian Institute of Insurance (Aii) invoice.

Asian Institute of Insurance (Aii) will submit the invoice directly to HRDC with the approved grant code for each participant or Employer.

3. How to submit the grant application?

Please click on link for information on training grants application: <https://hrdcorp.gov.my/employer-guidelines/>

4. What are the supporting documents required?

Please click on link for information on training grants application:

https://hrdcorp.gov.my/wp-content/uploads/2022/07/HRD-Corp_SBL_Grant-Helper.pdf

Important Notice

- Effective **1st August 2019**, training programmes must commence within six (6) months from the date of training grant applications are made and training claim submissions must be made not more than six (6) months from the date the training programmes are completed.
- Application must be submitted by employers before training date commencement.

For more information and updates on HRDC, please refer to its official webpage at www.hrdcorp.gov.my. Should you have any problem in accessing your e-Tris account, kindly forward the issue to HRDC IT Help Desk at ithelpdesk@hrdcorp.gov.my

Application Process

01

**Application
via e-TRIS**

Documents Required:

- Quotation / Invoice
- Training Schedule / Course Content
- Trainer Profile

02

Approval

Documents Required:

- To share Grant ID to Training Provider

01

Claim

Documents Required:

- Itinerary (airfare) - if any
- Receipt & Invoice (transportation) - if any



REGISTER NOW



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