

# LIABILITY INSURANCE SEMINAR

24 October 2024 | 9:00 AM to 5:00 PM  
In-Person | 7 CPD Points  
Aii Training Room,  
Bangunan AICB, KL



Training Programme:

## Overview

Unlock invaluable professional development at the **Liability Insurance Seminar (LIS) 2024**, where leading industry experts will share insights on the latest game-changing trends and developments in liability insurance.

Connect with fellow professionals from the ASEAN region, expand your network, and strengthen valuable ties in this dynamic field. Don't miss this opportunity to shape the future of your career!

## Who Should Join?

- Insurers
- Insurance Brokers and Agents
- Liability Professionals
- Risk Managers
- Adjusters
- Insurance Lawyers
- Reinsurers
- Actuaries

A person is holding a wooden-framed sign with the words "LIABILITY INSURANCE" written in large, bold, white capital letters on a black background. The person is wearing a white shirt with small red floral patterns. The background shows a modern office environment with a desk, a laptop, and a window overlooking a city skyline with prominent skyscrapers like the Empire State Building. The image is framed by purple and yellow geometric shapes.

# MEET THE EXPERTS



**Roy Sharma**  
MD / Principal Officer,  
Asia Reinsurance Brokers (Labuan) Ltd.  
LIIA Council Member

Roy read law in London and was called to the Malaysian Bar in 1993. He has been an insurance/reinsurance broker for the last 30 years. He has been a subject matter expert on Liability Insurance with the Malaysian Insurance Institute since 1995. His area of broking practice is related to all types of liability risks, cyber, credit/bond/political risks and affinity schemes. Currently he is a reinsurance broker representing insurance companies within the Asean region be it Treaty or Facultative placements.



**Devakumaran Palnisamy**  
Senior VP, FINPRO & Casualty Practice Leader, Placement &  
Markets Head,  
Marsh Insurance Brokers (M) Sdn Bhd

Deva began his career at an international loss adjusting firm in Kuala Lumpur after earning an Engineering degree from University Sains Malaysia. He then completed a law degree and established the Liability Unit at a leading Malaysian firm. As a liability underwriter for four years, he developed pioneering medical malpractice and professional indemnity schemes for hospitals, dentists, and pharmacists, and promoted excess layer Professional Indemnity Insurance for lawyers. In 2007, he joined Marsh to lead the FINPRO team, focusing on Financial Institutions, Directors' & Officers' Liability, and Professional Indemnity. An experienced trainer and respected speaker on liability insurance, he also publishes articles as "Deva Stating."



**Elaine Low**  
Senior Underwriter, Property and Casualty - Facultative,  
Hannover Rueck SE Malaysian Branch

Elaine brings over a decade of specialized experience in liability underwriting. Her career began as a liability underwriter with a direct insurance company, where she developed a solid foundation in evaluating and managing a diverse range of liability products. Fueled by her growing expertise and interest in Liability Insurance, Elaine joined Hannover Re as a regional underwriter where she broadened her scope to handle more complex regional risks from the Southeast Asia region, Korea & Japan.

# MEET THE EXPERTS



## **Christine Jasmine Ellis**

Asst. Vice President,  
Marsh Insurance Brokers (M) Sdn Bhd

Christine was a former practicing lawyer in a commercial law firm practicing predominantly in the area of medico-legal. She has previously represented medical practitioners at all levels of the Court and before the Malaysian Medical Council. Christine is currently handling and managing Claims and Risk Advisory under the MEDEFEND Medical Indemnity Scheme under FINPRO Healthcare, Marsh Specialty. She acts as a key contact for medical practitioners notifying of potential claims and issues arising from their practice; with regular liaison with solicitors and insurers.



## **Datin Anit Kaur Randhawa, LLB (Hons)(Bristol)**

Barrister, Lincolns Inn, Mediator Partner,  
Asbir, Hira Singh & Co

Datin Anit Kaur has been a Partner at Asbir, Hira Singh & Co. since 2003. Her expertise spans Medical Negligence, Corporate Receivership, Banking, and more. She advises on medico-legal claims and handles civil and commercial litigation across various courts.

Datin Anit Kaur earned her LLB (Honours) from the University of Bristol and was admitted to the English Bar in 1998 and the High Court of Malaya in 1999. She became a certified mediator in 2008 and is Co-Chair of the Bar Council Sub Committee on the Mental Capacity Act. She is Vice President (Legal) of the Medico Legal Society of Malaysia and a member of the PRIDE Foundation.



## **Jack See**

Head of Malaysia and Principal Officer,  
Swiss Re International SE Labuan Branch

With over 17 years of underwriting experience in financial lines specialising in Directors & Officers Liability and Professional Indemnity Insurance across Southeast Asia region, Jack regularly conducts workshops, trainings and seminars to lift the awareness and understanding of these topics.

He is currently based in Kuala Lumpur and oversees a local team of sales and underwriting specialists servicing the needs of Malaysian businesses, through broking partnerships and other intermediaries.

# MEET THE EXPERTS



## **Felicia S H Ho, LLB (Hons) (London)**

Barrister-at-law (Middle Temple)

Partner, Messrs Ho-Noecker & Pragasam Advocates & Solicitors

Felicia is one of the founding partners of Ho-Noecker & Pragasam. She has vast experience in handling various areas of practice including insurance, corporate commercial and civil litigation. Felicia is one of the panel solicitors for the Malaysian Bar Professional Indemnity Scheme Insurance and she defends advocates and solicitors for claims involving professional negligence, fraud and conspiracy to deceive and others. She also acts for architects, brokers, estate agents in contentious and non-contentious matters. She also advises insurers on policy wordings, policy coverage relating to D&O policies and various other insurance policies. Felicia appears regularly in the High Court, Court of Appeal and the Federal Court.



## **Jasmine Lo**

Head of Casualty, South East Asia, Berkley Insurance Company

Jasmine has over 17 years of experience in the insurance industry. She started her career as a retail broker before specialising in Casualty underwriting across Singapore and Southeast Asian markets on both direct insurance and reinsurance. She is currently heading up Casualty team at Berkley Insurance Company (Singapore Branch).

Jasmine holds a Bachelor degree in Business from University of London.

Outside work, Jasmine has a penchant for inspirational books, travels and body combat exercises as nothing feels better than a finished workout and rejuvenated mindset!



## **Ng Teck Siong**

Regional Manager, Cyber Risks (Asia Pacific), Beazley Group

Teck Siong started his insurance career in Malaysia with one local composite insurance company in early 2000 and a proud graduate of Malaysia Insurance Institute. Teck Siong has been specializing in third party liability risk and insurance over the last 20 years. Teck Siong joined Beazley in 2015 and he is currently leading the growth and development of Beazley's cyber risks proposition in Asia.

Prior to Beazley, Teck Siong amassed over 10 years of insurance and reinsurance experience particularly in South East Asia and Greater China providing multifaceted third party liability risk solutions to industries, executives and professions.

# AGENDA

8.30 AM - 9.00 AM	<b>Registration</b>
9.00 AM - 9.15 AM	<b>Opening Remarks by Mr Paul Low, Aii CEO</b>
9.15 AM - 10.15 AM	Topic: <b>The Baltimore Marine Incident</b> Speaker: <b>TBC</b>
	The Baltimore Marine Incident has created a significant ripple effect across the insurance industry, transforming how risks are assessed, priced, and managed in marine operations. Join us as we delve into its implications for the insurance claims process, liability issues, policy adjustments, regulatory changes, and overall market dynamics. Discover how this pivotal event is reshaping the future of marine insurance and learn valuable insights to navigate these changes effectively
10.15 AM - 10.45 AM	<b>Coffee &amp; Networking Break</b>
10.45 AM - 11.45 AM	Topic: <b>Recent Major Global IT Outage</b> Speaker: <b>Ng Teck Siong</b>
	The impact and prediction to the cyber insurance market
11.45 AM - 12.45 PM	Topic: <b>TikTok TikTok: Shifting of timeline in Limitation of Liability for Professional Negligence – Recent Development</b> Speaker: <b>Felicia S H Ho</b>
	The latest Federal Court decision sparks debate on when the limitation period should start to run for professional negligence claims. In this presentation, the speaker will discuss the laws and principles on the accrual date of a cause of action in negligence, emphasizing on the occurrence of damages and when the negligent act occurs. This recent decision has impact on the earlier decided cases, and the speaker will discuss the balance between protecting plaintiffs' rights and ensuring legal certainty in professional practice.

# AGENDA

12.45 PM - 2.00 PM	<b>Lunch Break</b>
2.00 PM - 3.00 PM	Topic: <b>Non-Delegable Duty - A New Balancing Act? : An Analysis of Siow Ching Yee v Columbia Asia Sdn. Bhd.</b> Speakers: <b>Datin Anit Kaur Randhawa &amp; Christine Jasmine Ellis</b>
	<p>The landmark ruling by the Federal Court in Siow Ching Yee v Columbia Asia Sdn Bhd has turned the medico-legal landscape on its head. Through its majority decision, the Federal Court decided that healthcare providers are no longer allowed to delegate their duty of care of patients to doctors.</p> <p>In this session, we will provide an in-depth analysis of the Federal Court's ruling which sent shockwaves through the medico-legal community. In addition, this discussion will focus not only on the potential legal implications, but also indemnity repercussion that affect medical practitioners and healthcare providers alike in the future.</p>
3.00 PM - 3.30 PM	<b>Coffee &amp; Networking Break</b>
3.30 PM - 4.45 PM	Panel Discussion: <b>How is ESG disrupting the world of Liability Insurance?</b> Panelists: <b>Jack See, Elaine Low &amp; Jasmine Lo</b> Moderator: <b>Roy Sharma</b>
	This panel session will examine the transformative impact of Environmental, Social, and Governance (ESG) factors on liability insurance. Discussing how ESG considerations shape risk assessment, underwriting, and claims management, influencing coverage terms and premium pricing
4.45 PM - 5.00 PM	<b>Q&amp;A</b>
5.00 PM	<b>Seminar Ends</b>

## Course Fee

	Local	International
Price	RM 600.00 per pax (Aii Member) RM 800.00 per pax (Non-Member)	USD 150.00 per pax (Aii Member) USD 200.00 per pax (Non-Member)
Includes	The above includes: <ul style="list-style-type: none"><li>• Digital copy of course materials</li><li>• Certificate of Participation</li><li>• Meals</li><li>• 8% Sales &amp; Service Tax (SST)</li></ul>	

Click here to register:

<https://www.mii4u.org/ilms/iframe/registerMultipleFee/551339>

OR



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## Aii Membership

For more information on becoming a Professional Member of the Asian Institute of Insurance, kindly contact:

**Ms. Selvi: +603 2712 8821** or  
**membership@aiaasia.org** or  
scan the QR to know more





## Contact Aii for more information about LIS 2024

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## HRD Claim Application

Asian Institute of Insurance (Aii) courses have been granted the status of Approved Training Programme (ATP) under the Human Resources Development Act 1992. Based on Training Providers Circular No. 3/2021, PSMB has imposed a requirement that training providers need to register their training programme under the HRD Corp Claimable Course Scheme to offer training to the employers who are registered under the Human Resource Development Corporation (HRD Corp).

### 1. What is HRD Corp Claimable Courses?

HRD Corp Claimable Courses formerly known as SBL Khas is a scheme to assist registered employers, especially those with limited resources to train and upskill their employees in line with their operational and business requirements. Under this scheme, HRD Corp will pay the course fee (subjected to 4% service fee from 1st April 2021) directly to the training providers by deducting the amount from the employers' levy account. HRD Corp will also pay other claimable allowances to the employer.

### 2. How are Training Providers or Employers to submit for HRD Corp Claimable Courses?

Asian Institute of Insurance (Aii) will submit their Courses registration via the HRDC e-Tris system. Once course is approved as Claimable Course (previously known as SBL Khas course), the approved course will appear in the HRDC e-Tris system. Employers will need to access the e-Tris system to select the course and submit to HRDC for grant approval. The total claimable amount is subject to the approval of each Employer individual grant application, Once HRDC approves Employer grant, the company must provide the approved grant code to Asian Institute of Insurance (Aii). After the training is conducted, Employers are required to complete HRDC Attendance Reports eg. JD14 and submit -

- necessary documents to ensure HRDC settlement of Asian Institute of Insurance (Aii) invoice. Asian Institute of Insurance (Aii) will submit the invoice directly to HRDC with the approved grant code for each participant or Employer.

### 3. How to submit the grant application?

Please click on link for information on training grants application: <https://hrdcorp.gov.my/employer-guidelines/>

### 4. What are the supporting documents required?

Please click on link for information on training grants application: <https://hrdcorp.gov.my/skim-bantuan-latihan-khas-sbl-khas-2/>

### Important Notice

- Effective 1 August 2019, training programmes must commence within six (6) months from the date of training grant applications are made and training claim submissions must be made not more than six (6) months from the date the training programmes are completed.
- Application must be submitted by employers before training date commencement
- Please click on the following link for more information on training claims application - <https://hrdcorp.gov.my/employer-guidelines/>

For more information and updates on HRDC, please refer to its official webpage at [www.hrdcorp.gov.my](http://www.hrdcorp.gov.my). Should you have any problem in accessing your e-Tris account, kindly forward the issue to HRDC IT Help Desk at [ithelpdesk@hrdcorp.gov.my](mailto:ithelpdesk@hrdcorp.gov.my)

1. Application via e-Tris	2. Approval	3. Claim
<ul style="list-style-type: none"><li>• Quotation / Invoice</li><li>• Training Schedule / Course Content</li><li>• Trainer Profile</li></ul>	To share Grant ID with the Training Provider	<ul style="list-style-type: none"><li>• Itinerary (airfare) - if any</li><li>• Receipt &amp; Invoice (transportation) - if any</li></ul>



**Knowledge Forward, Future Ready**

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