



**Malaysian Insurance
Institute**

ANNOUNCEMENT:

Cutoff Date for Refund Requests of Examination Fees

Please be advised that all refund requests for examinations must be submitted in writing within 5 working days from the exam date. Any requests received after this cutoff will not be accepted or processed.

Eligible reasons for refund:

- i. Medical condition (self) – A medical report from a doctor is required to confirm that the candidate is unfit to sit for the examination.
- ii. Bereavement of parent, parent-in-law, spouse, or child – Death certificate and/or other supporting documents is required as proof of the relationship.
- iii. Traffic accident (self) – A police report is required to be furnished.
- iv. Court appearance (self) – Court summon/notice is required to be furnished.

The application is subject to the Management's approval. Upon approval, 50% of the examination fees will be refunded. Please note that this refund will be subject to a deduction of e-Learning fee of RM5 and administration fee of RM10.

If you have any questions or clarifications, please email to agentexam@mii.org.my.



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