

# STUDY TOUR

# Electric Vehicle (EV) Underwriting & Claim Training

5 - 6 September 2024 | 9:00 AM to 5:00 PM In-Person | 14 CPD Points MRC Malaysia, Shah Alam



## **Overview**

The content of this qualification is to provide learners with an introduction to the knowledge of safe working practices, the dangers surrounding and the precautions to avoid potential injury/risk when near an Electric Vehicle (EV), it also covers on electric vehicle insurance underwriting, insurance policy development, and electric vehicle claims handling.

# Who Should Join?

This course is suitable for anyone who might, in their day-today work, come into regular contact with Electric vehicles. As employers, you have a responsibility for anyone handling electricity as part of their job role:

- Managers
- Vehicle Recovery Personnel
- Emergency Services Personnel
- Vehicle Damage Assessors
- Electric/Hybrid professional
- Vehicle Drivers
- Insurers
- Adjusters
- Repairers

## About the Site Visit

EON Smart Glenmarie is a 3S centre for the new smart brand, which launched its first model – the #1.

EON, a wholly owned subsidiary of DRB-Hicom. The 4,362 sq.ft. facility's showroom fits three display cars and one unit for customer delivery.

The 3,716 sq.ft. aftersales area has four service bays. Of this, two bays are for service and repair, one for high voltage service, and one for wheel alignment.

A site visit to EON Smart Glenmarie would be a great way to learn more about their programmes and facilities:

- Classrooms where students / Technicians learn the theory behind automotive repair
- Workshops where students / Technicians gain hands-on experience working on vehicles
- The EV Learning Centre where students / Technicians can learn about electric vehicle technology.

Visit a state-of-the-art facility: The training school boasts variety of facilities that can enhance the learning experience.





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## About the Site Visit

## To be confirmed

BAuto Training School in Shah Alam, Malaysia offers Technical and Vocational Education and Training (TVET) programmes that are focused on Mazda and Kia vehicles. Their aim is to equip students with the skills and knowledge necessary to pursue a career in the automotive industry, particularly with these two brands.

Visit a state-of-the-art facility: The training school boasts variety of facilities that can enhance the learning experience, including:

- E-learning & Computer Lab
- Advanced E-lab
- EV Learning Centre
- AC/DC charger for electric vehicle training

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In summary, visiting BAuto Training School would offer a valuable opportunity for those keen on exploring advancements in automotive repair technologies, with a specific emphasis on Mazda and Kia vehicles.



# Modules

# Module 01: Introduction to Electric Vehicles (EVs):

- Overview of the current electric vehicle industry
- Advantages and challenges of EV
   technology
- Current market trends and forecasts for EV adoption
- Knowledge of the structure and working
   mechanism of EV electric cars

## Module 02: Electric Vehicle Insurance Underwriting:

- Elements that must be considered for preliminary underwriting
- Specific risks related to electric vehicles
- Factors influencing insurance premiums for electric cars.
- Assessment of the impact of EV technology on insurance coverage models

### Module 03: Policy Development for Electric Vehicle Insurance:

- Overview of electric vehicle insurance policy coverage
- Main Coverage and specific coverage related to EVs
- Exclusions and limitations in warranty consideration
- Relevant regulatory and legal considerations

Relevant regulatory and legal considerations

## Module 04: Electric Vehicle Claims Handling:

- Safety tips for electric vehicle owners
   and passengers
- How do high voltage electrical systems react in an accident?
- Decision makers who involved in matters concerning a damaged electric vehicle
- Provide guidance to aid in evaluating the extent of damage and isolating an electric vehicle

# Module 05: Emerging Trends and Future Outlook:

- Explore new trends in EV technology
- Impact of automated driving on EV insurance
- Warranty of electric vehicle manufacturers and factors that may affect claim consideration
- Future trends and potential challenges in EV insurance
- Hydrogen Vehicle Technology and electric vehicles in the future

## Post Accident Damage Assessment

- Guidance for post-accident electric vehicle
- Case studies, analyses and discussion with examples of current electric vehicle accident

# Agenda

Thursday, 5 September 2024		
9:00 AM - 5:00 PM	Classroom Workshop	
Friday, 6 September 2024		
9:00 AM - 12:30 PM	Classroom Workshop	
12.30 PM - 2.30 PM	Lunch & Prayer (Muslim only)	
2.30 PM - 5.00 PM	PickUp from MRC Academy to EON Smart Glenmarie in Shah Alam	
5.00 PM	Back to MRC Academy & Wrap Up	

\*Breakfast, training break refreshments, and lunch provided during workshop and site visit

# **Meet Your Trainer**



Daniel brings over 20 years of experience in the automotive service, sales, and body and paint industry to the table. With a strong academic foundation in accounting and economics, he's not only a skilled professional but also adept at problem-solving and financial planning.

Daniel excels in handling multiple projects simultaneously and consistently delivers high-quality work, even in fast-paced and deadline-driven environments. His ability to adapt and thrive under pressure makes him a valuable asset to any team.



# **Course Fee**

	Local Participants	International Participants	
Price	MYR 1,700.00 per pax (Non-Member) MYR 1,500.00 per pax (Member)	USD 1,200.00 per pax (Non-Member) USD 1,000.00 per pax (Member)	
Includes	<ul> <li>The above includes:</li> <li>Soft copy course materials</li> <li>Certificate of Participation</li> <li>Transportation to and fro the site visit</li> <li>Meals during training and site visit</li> <li>8% Sales &amp; Service Tax (SST)</li> <li>Administrative Expenses</li> </ul>	The above includes: • Soft copy course materials • Certificate of Participation • Accommodation (4 days, 3 nights) • Airport Transfer (specific arrival & departure time) • Transportation to and fro the site visit • Meals during training and site visit • 8% Sales & Service Tax (SST) • Administrative Expenses	

# Register

To register, please head over to https://www.mii4u.org/ilms/iframe/registerMultipleFee/549938 or scan the QR Code below.





# **Contact Us for More Information**

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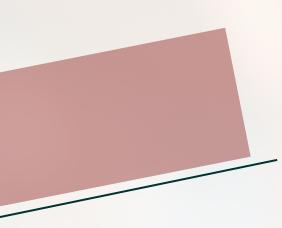
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# **HRD** Claim Application

Malaysian Insurance Institute (MII) courses have been granted the status of Approved Training Programme (ATP) under the Human Resources Development Act 1992. Based on Training Providers Circular No. 3/2021, PSMB has imposed a requirement that training providers need to register their training programme under the HRD Corp Claimable Course Scheme to offer training to the employers who are registered under the Human Resource Development Corporation (HRD Corp).

### 1. What is HRD Corp Claimable Courses?

HRD Corp Claimable Courses formerly known as SBL Khas is a scheme to assist registered employers, especially those with limited resources to train and upskill their employees in line with their operational and business requirements. Under this scheme, HRD Corp will pay the course fee (subjected to 4% service fee from 1st April 2021) directly to the training providers by deducting the amount from the employers' levy account. HRD Corp will also pay other claimable allowances to the employer.

#### 2. How are Training Providers or Employers to submit for HRD Corp Claimable Courses?

Malaysian Insurance Institute (MII) will submit their Courses registration via the HRDC e-Tris system. Once course is approved as Claimable Course (previously known as SBL Khas course), the approved course will appear in the HRDC e-Tris system. Employers will need to access the e-Tris system to select the course and submit to HRDC for grant approval. The total claimable amount is subject to the approval of each Employer individual grant application, Once HRDC approves Employer grant, the company must provide the approved grant code to Malaysian Insurance Institute (MII). After the training is conducted, Employers are required to complete HRDC Attendance Reports eg. JD14 and submit -

- necessary documents to ensure HRDC settlement of Malaysian Insurance Institute (MII) invoice. Malaysian Insurance Institute (MII) will submit the invoice directly to HRDC with the approved grant code for each participant or Employer.

#### 3. How to submit the grant application?

Please click on link for information on training grants application: https://hrdcorp.gov.my/employer-guidelines/

### 4. What are the supporting documents required?

Please click on link for information on training grants application: https://hrdcorp.gov.my/skim-bantuan-latihan-khas-sbl-khas-2/

#### Important Notice

- Effective 1 August 2019, training programmes must commence within six (6) months from the date of training grant applications are made and training claim submissions must be made not more than six (6) months from the date the training programmes are completed.
- Application must be submitted by employers before training date commencement
- Please click on the following link for more information on training claims application https://hrdcorp.gov.my/employer-guidelines/

For more information and updates on HRDC, please refer to its official webpage at www.hrdcorp.gov.my. Should you have any problem in accessing your e-Tris account, kindly forward the issue to HRDC IT Help Desk at *ithelpdesk@hrdcorp.gov.my* 

1. Application via e-Tris	2. Approval	3. Claim
Quotation / Invoice     Training Schedule / Course Content     Trainer Profile	Ŭ,	<ul> <li>Itinerary (airfare) - if any</li> <li>Receipt &amp; Invoice (transportation) - if any</li> </ul>



# Onward, by Knowing

Level 6, Bangunan AICB No. 10, Jalan Dato' Onn 50480, Kuala Lumpur Malaysia

> www.mii.org.my @miiorgmy