

# Leader of Leaders

Charting the Unknown Unknown



Leadership

**FSF**

FUTURE SKILLS FRAMEWORK  
MALAYSIA

31 Prime Skills  
15 Power Skills  
Proficiency Level: Mastery

30 CPD HOURS

A nighttime photograph of a city skyline, likely Hong Kong, with numerous skyscrapers illuminated against a dark sky. The lights create a vibrant, blue and white glow. A semi-transparent dark teal box is overlaid on the right side of the image, containing white text.

## PROGRAMME OVERVIEW

Step into a world where uncertainty and disruption are the new normal. As an ASEAN Insurance CEO, you are at the helm of navigating these challenging waters. To lead effectively, you need unparalleled vision and a strategic edge.

Welcome to Leader of Leaders - a game-changing 5-day residential retreat crafted exclusively for ASEAN Insurance CEOs. This isn't just another program; it's an immersive experience designed to elevate your leadership, foster groundbreaking conversations, and equip you with the tools to drive your organization forward.

### At Leader of Leaders, you will:

- Engage in high-impact discussions with fellow CEOs, tackling the most pressing issues in the industry.
- Gain insights from industry experts who will give you Behind-the-Scene workings to move from incubation to implementation
- Gain insights from visionary leaders and experts who will challenge your thinking and inspire innovation.
- Unbox your mind and develop strategies to navigate the unknown unknown in an AI-Led Future

#### Leader of Leaders

A once in a Lifetime Unparalleled Learning Opportunity; it's your catalyst for transformation. Join us and unlock unparalleled value for your organization.

# PROGRAMME HIGHLIGHTS



## World-Class Leadership Practices

Master advanced implementable strategies.



## Collaborative Thinking

Cultivate a collabo-action Mindset to drive explosive growth.



## Strengthening Connections

Forge a powerful network of ASEAN thought leaders.



## Forecast Industry Trends

Become cutting-edge disrupters for long-term success.



## Navigating Complexities

Balancing the tensions through root cause analysis and solutioning for a sustainable future.



### Mr Lim Siang Guan

Former Group President, Government Investment Corporation (GIC) Singapore

#### Module One:

#### Navigating Through Unknown Unknown

Working a strategy in a world where You-Know-What-You-Know is straightforward. Plotting a strategy in a world where You-Know-What-You-Don't-Know is more difficult, but much simplified with scenario planning. But how do you plan your way forward in a world when You-Don't-Know-What-You-Don't-Know. How can we survive in the world of the Unknown Unknown?

1. Gain leadership insights and perspectives from five decades of leadership experience.
2. Uncover the threats and challenges in the world of the Unknown Unknown.
3. Create a clear framework to chart through ambiguity and uncertainty.



### General (Ret) Bey Soo Kiang

Vice Chairman of RJE & Chairman of APRIL Group

#### Module Two:

#### Championing ESG: Confronting Challenges, Driving Capabilities

ESG can value-add to the organization but is costly. Championing this initiative of carbon zero and improving energy management is no mean enterprise in any organization. How do we enhance sustainability, social responsibility, and long-term value creation?

1. Confront the existential threats of ESG in livelihood and organization.
2. Address environmental, social and governance concerns from an Asian perspective.
3. Implement practical, sustainable solutions to confront these challenges using Royal Golden Eagle as a world-class role model.



### Dr Neo Boon Siong

Former Dean of NTU Business School

#### Module Three:

#### Thinking Strategically and Collaboratively in the AI Era

We live and work within boundaries, including the physical boundaries of our homes and national borders, as well as the invisible boundaries that define our culture, social groups, professions, and business organizations. While boundaries are necessary and useful, how can you avoid being locked into old ways of doing and thinking?

1. Rethink existing business models and assumptions in strategy planning.
2. Collaborate across organizational boundaries to generate ideas and solutions.
1. Inculcate agility and adaptability to innovate and achieve breakthrough results.

# VISIT BEHIND THE SCENES:



**Mr Arthur Kiong**  
CEO, Far East Hospitality

## **Far East Hospitality – World-Class Hospitality Experience**

1. Creating world-recognizable brands with value-for-money services
2. Cascading corporate values to diverse cultures and across generations
3. Adopting 'Without-the-Box' mindset to transform customer-service experience.



**Mr Bidyu Dumra**  
Group Head DBS Innovation Lab

## **DMax – DBS Learning Hub - DBS No 1 Digital Bank**

1. Moving from conventional banking to be the global leader in digital banking
2. Experience the transformative journey of innovation at DBS
3. Cascade the innovative culture to enhance ownership



## VISIT BEHIND THE SCENES:



**Mr Kess Chiang**  
Chief Engineer Universal Studio

### **Universal Studio - Sustaining Amusement Attractions for the Future**

1. Experience 'Behind-the-Scene' insights for best-in-class service, safety and security.
2. Learn First-hand the story of Minion-Land from incubation to implementation
3. Become trend-setters in innovative initiatives.



**Tengku Dato' Ab. Aziz Tengku Mahmud**  
CEO, PNB Merdeka Ventures

### **Merdeka 118 - World Class Iconic Mega Structure.**

1. Integrating innovation, risk management and environmental concerns
2. Balancing stakeholders' interests and tensions to overcome complex challenges
3. Making courageous decisions to influence change for positive outcomes



# PROGRAMME CONTENT & SCHEDULE

Singapore (May 19 - 22, 2025)

	Content	Industry Expert
	<p><i>Morning</i></p> <p><b>Masterclass: Navigating the Unknown Unknown</b> Strategies for plotting a course in a world where the unknown unknowns dominate</p>	<p><b>Mr Lim Siong Guan</b> Former Group President, Government Investment Corporation (GIC) Singapore</p>
19 <sup>th</sup> May (Monday)	<p><i>Afternoon</i></p> <p><b>Learning Journey: The Far East Hospitality Collection</b> Inculcating values across cultures and generations</p> <p><b>Private Dinner with Fireside Chat: Ocean Conservation Expert</b> Ocean Restaurant, SEA Aquarium</p>	<p><b>Mr Arthur Kiong</b> CEO Far East Hospitality</p>
	<p><i>Morning</i></p> <p><b>Masterclass: Championing ESG</b> Enhancing sustainability, social responsibility, and long-term value creation amidst ESG challenges</p>	<p><b>General (Ret) Bey Soo Kiang</b> Vice Chairman of RJE &amp; Chairman of APRIL Group</p>
20 <sup>th</sup> May (Tuesday)	<p><i>Afternoon</i></p> <p><b>Learning Journey: Reimagining Innovation &amp; ESG at Universal Studio</b> Firing up the imagination of creative designers, engineers and service staff to embed ESG for the best customer experience</p>	<p><b>Mr Kess Chiang</b> Chief Engineer Universal Studio</p>
	<p><i>Morning</i></p> <p><b>Masterclass: Thinking Strategically and Collaboratively in the Digital Age</b> Expanding networks and building knowledge to innovate and collaborate across boundaries</p>	<p><b>Dr Neo Boon Siong</b> Former Dean of NTU Business School</p>
21 <sup>st</sup> May (Wednesday)	<p><i>Afternoon</i></p> <p><b>Learning Journey: DBS Asia (DAX) - Innovating Banking Services</b> Thinking without the box to fuel innovation and reimagine financial service</p> <p><b>Private Dinner with Fireside Chat: The Future of Insurance Industry : Trends &amp; Challenges</b> Understanding Trends and Confronting Challenges for the Insurance Industry in the AI-led Digital World</p>	<p><b>Mr Bidyu Dumra</b> Group Head DBS Innovation Lab</p> <p><b>Mr Ng Keng Hui</b> Former Group CEO AIA Group</p>

# PROGRAMME CONTENT & SCHEDULE

Kuala Lumpur, Malaysia (May 22-23, 2025)

Content	Industry Expert
<p>22<sup>nd</sup> May (Thursday)</p> <p><i>Morning</i> <b>Travel: Singapore to Kuala Lumpur</b></p> <p><i>Afternoon</i> Free &amp; Easy</p> <p><b>Private Dinner with Fireside Chat: Bank Negara Malaysia Executives</b></p> <p><b>Closing ceremony</b> (certificate award)</p>	
<p>23<sup>rd</sup> May (Friday)</p> <p><i>Morning</i> <b>Masterclass: The Story of Merdeka 118 : The Tallest Mega Structure in Asia</b> Integrating Innovation, Risk Management, Technology and ESG in Mega Structure</p> <p><i>Afternoon</i> <b>Learning Journey: Transforming Ideas into Reality in Iconic Mega Structure</b> Tour to Merdeka 118</p>	<p><b>Tengku Dato' Ab. Aziz Tengku Mahmud</b> CEO, PNB Merdeka Ventures</p> <p><b>CJ Chen</b> Country Manager, Turner Malaysia</p>

## FEE

		Inclusions
<b>Member</b>	USD 10,000	<ul style="list-style-type: none"><li>• Course materials.</li><li>• Access to Digital learning NEXLeaders.com.</li><li>• Hotel accommodation and transportation in Singapore and Kuala Lumpur. (Excludes airfare and airport transfers).</li></ul>
<b>Non-member</b>	USD 12,500	


## REGISTER NOW

Limited to 20 privileged participants per cohort

Registration link: <https://mii.org.my/programmes/leader-of-leaders/> or Contact us for more information

 [www.mii.org.my](http://www.mii.org.my)

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# ALIGNMENT TO THE FUTURE SKILLS FRAMEWORK



31 Prime Skills  
15 Power Skills  
Proficiency Level: Mastery

## Skills Developed by Attending this Programme

### Prime Skills

Customer Experience Management	1. Customer Experience Design
Digital & Data Integration	2. Big Data Analytics 3. Data Collection and Analytics 4. Process Automation
Growth & Partnerships	5. Business Opportunities Development 6. Business Performance Management 7. Continuous Improvement and Process Re-Engineering 8. Disruption Management 9. Global Perspective 10. Project Management
People Management & Development	11. Employee Engagement Management 12. Employee Experience Design 13. Employer Branding 14. Organisation Culture Development
Risk Management, Governance & Regulatory Compliance	15. Artificial Intelligence, Ethics and System Governance 16. Business Continuity Management 17. Business Continuity Planning 18. Crisis and Disaster Recovery Management 19. Enterprise Risk Management 20. Internal Governance 21. Operational Risk Management 22. Regulatory Compliance 23. Risk Governance 24. Risk Management 25. Sustainability Risk Management 26. Technology Risk Management
Sustainable Finance & Insurance	27. Sustainability Reporting 28. Sustainable Investment Management 29. Sustainable Stewardship Development 30. Sustainable Insurance and Reinsurance Solutions and Applications 31. Carbon Markets and Decarbonisation Strategy Management

### Power Skills

Innovation & Delivery	1. Adaptability and Resiliency 2. Business Acumen 3. Change Management 4. Critical Thinking 5. Digital Fluency 6. Innovative Thinking 7. Learning Agility 8. Problem Solving 9. Sustainability Awareness
Social Intelligence	10. Coaching & Mentoring 11. Collaboration 12. Communication 13. Conflict Management 14. Empathy 15. Influencing and Negotiation





## **Malaysian Insurance Institute**

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