

Professional Qualification



21 Prime Skills
8 Power Skills
Proficiency Level: Mastery

ASSOCIATESHIP OF THE MALAYSIAN INSURANCE INSTITUTE (AMII)

Your Track To
an International
Insurance
Designation

**Leap forward with
an edge over your
competition with The
Associateship of
The Malaysian
Insurance Institute
(AMII)**



**About
AMII**

The Associateship of The Malaysian Insurance Institute (AMII) is an exclusive professional qualification programme designed to meet the current and future needs of the insurance business and industry. As a flagship programme, AMII will enable you to make a positive impact in the insurance industry of Malaysia and the Asian region, while also providing you with an amazing opportunity to enhance your career prospects. Through the designation, you will develop significant transferable skills that are sought by employers in several industries such as insurance, finance and education.



Recognised by CII and ANZIIF



HRD Corp registered and claimable programme



Preferred qualification for insurance management roles



Enhanced syllabus with skillsets of the future for the adaptive workforce



Content & delivery include assessment, coursework, case studies and exams



The prestigious designation is a benchmark for qualification among insurance professionals and helps your company attract high quality employees

**A
QUALIFICATION
WITH
EXCEPTIONAL
VALUE TO THE
INSURANCE
INDUSTRY**

Route to industry professionalism

Offer a way for professionals to acquire and demonstrate new skills and knowledge.

Realize career goals

Encourage learners to keep pursuing their professional goals and give them a sense of accomplishment along the way.

Route to industry professionalism

Promote specific and relevant knowledge in the quickest way possible, and employees get to acquire and demonstrate mastery of practical and applicable skills.

Personalised and flexible learning path

Learners can select short-form micro credentials tailored to their career goals and responsibilities. This will help learners be better prepared to upskill or reskill in the future.

Path to multiple accomplishments in one programme

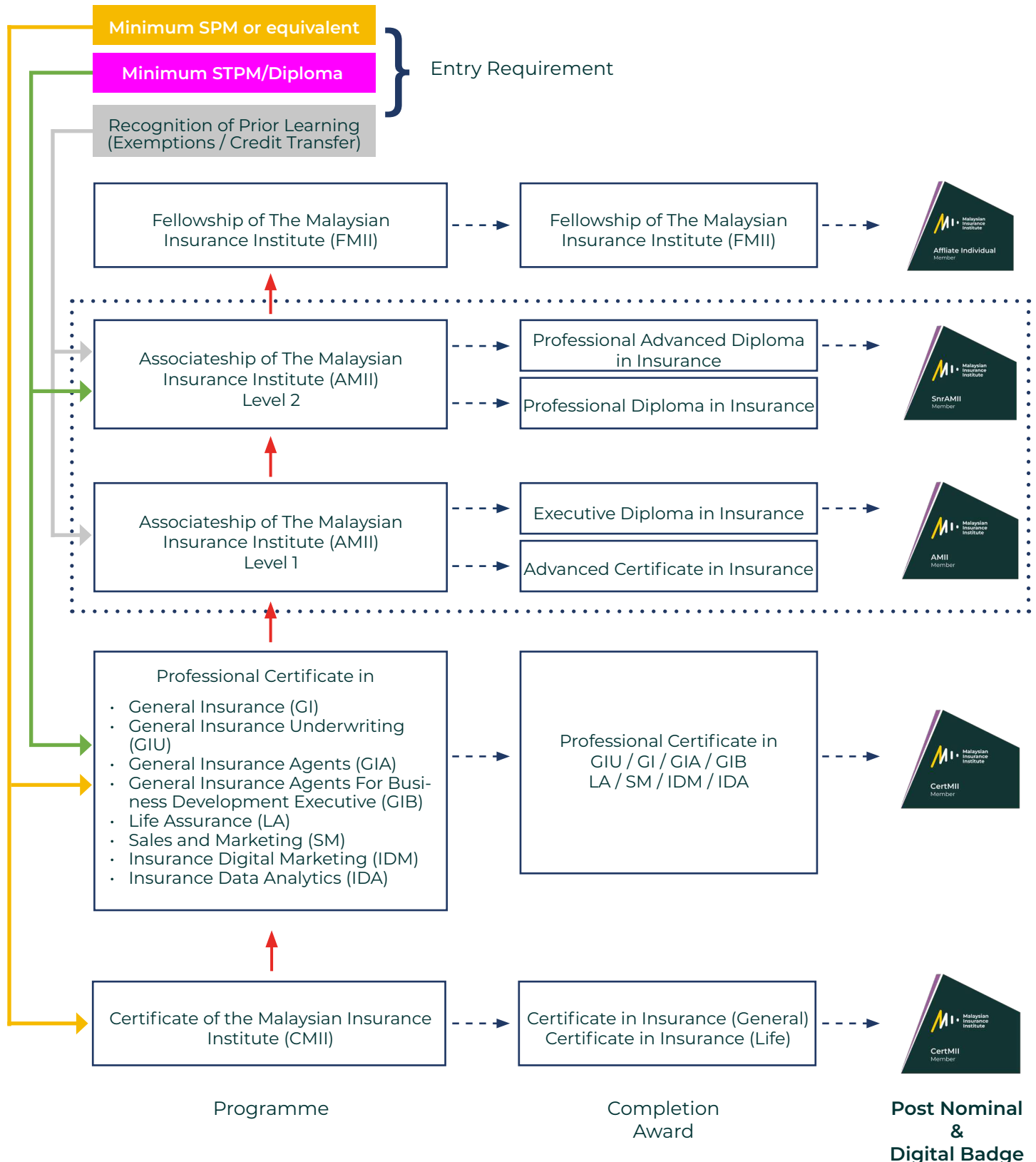
Employees can develop a portfolio of marketable skills by acquiring micro credentials while completing their qualifications/certification programmes.

Bridge to complement long term programmes

Aid learner retention, keeping learners motivated and engaged on their way to completing a programme.

The AMII offers a clear and simplified pathway that illustrates the learner's progression and the outcomes achieved throughout the learning journey.

MII QUALIFICATIONS PATHWAY



PROGRESSION AFTER AMII

After completing the AMII programme , graduates may progress to the highest insurance qualifications, with worldwide recognition:

Fellowship of The Malaysian Insurance Institute (FMII)

An AMII Graduate may progress to the highest level of professional qualification for Insurance in Malaysia that recognises professional development and major achievements.



The Chartered Insurance Institute (CII)

An AMII Graduate may progress to acquire CII qualifications by credit transfers* which allows transfer of up to 210 credits.



**subject to the terms and conditions of the CII qualification framework.*

The Australian New Zealand Institute of Insurance and Finance (ANZIIF)



AMII graduates are eligible to apply for:

- ANZIIF Associate membership, for completion of the Associateship of Malaysian Insurance Institute (AMII) Level 1.
- ANZIIF Senior Associate membership, for completion of the Associateship of Malaysian Insurance Institute (AMII) Level 2.
- ANZIIF Fellow membership, for completion of the FMII and have been an ANZIIF CIP member for two consecutive year.

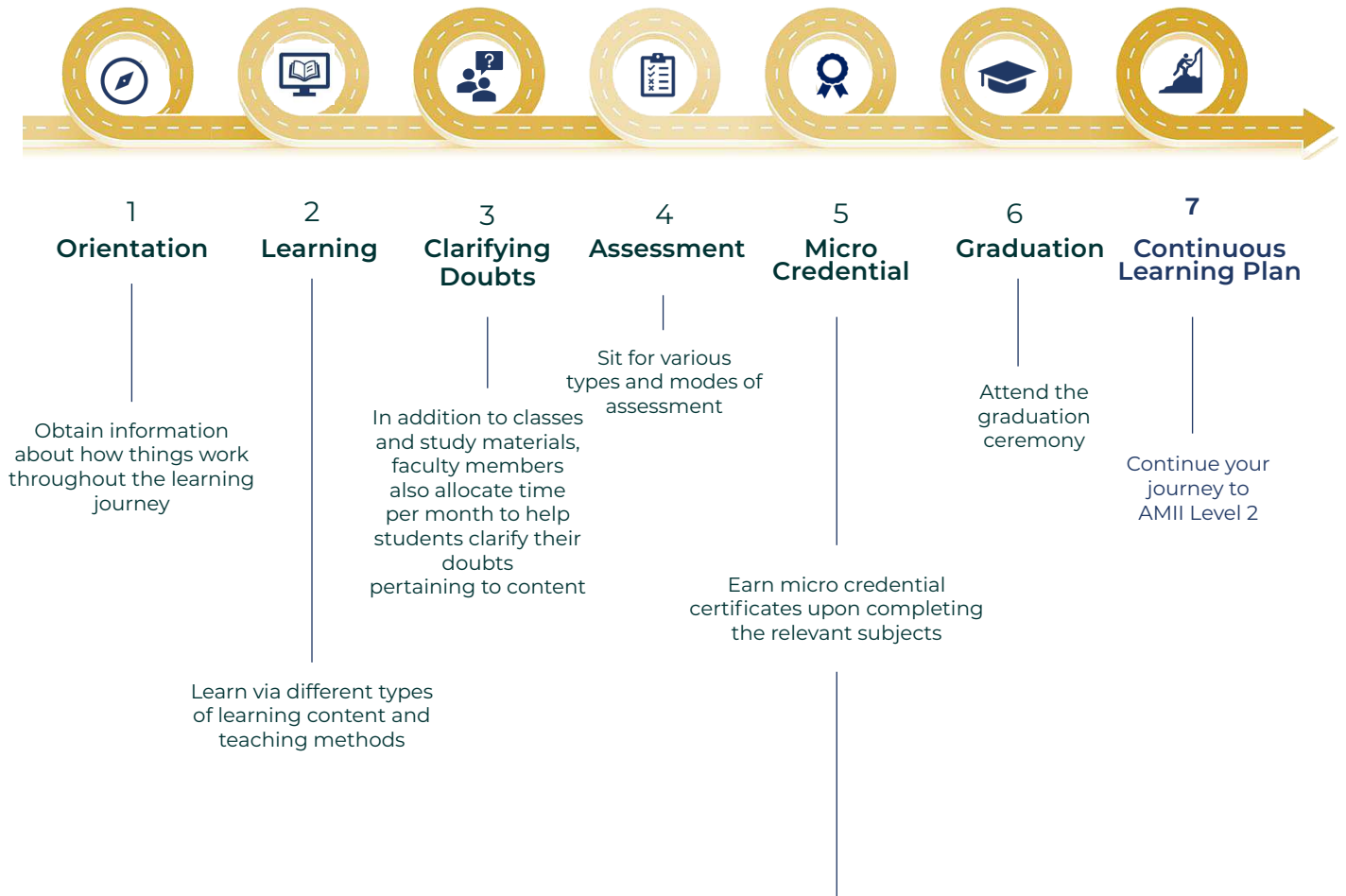


Learning Journey

THE LEARNING JOURNEY

The AMII learning journey is filled with rich learning experiences through enhanced value, multiple modes of learning, future proofed content, expert faculty and advanced digital platforms.

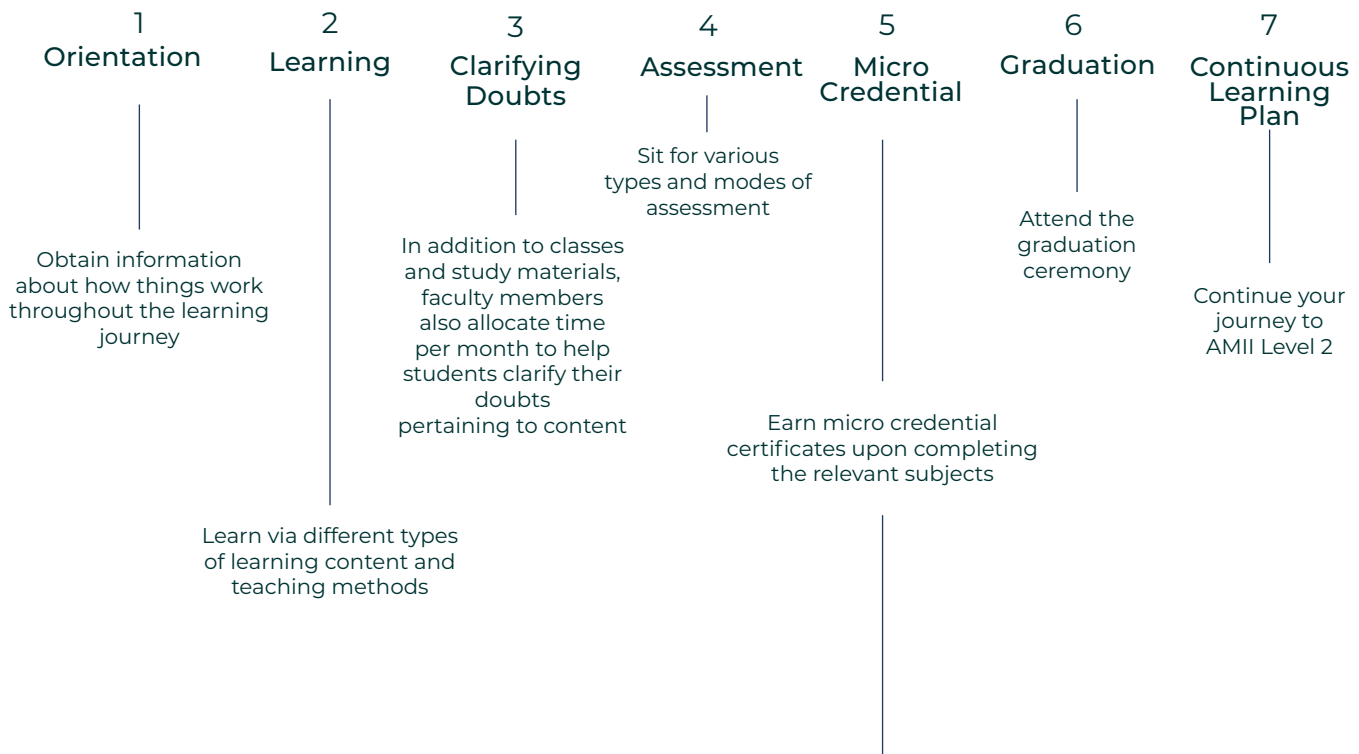
AMII LEVEL 1 LEARNING JOURNEY



Accomplishments awarded through micro credentials

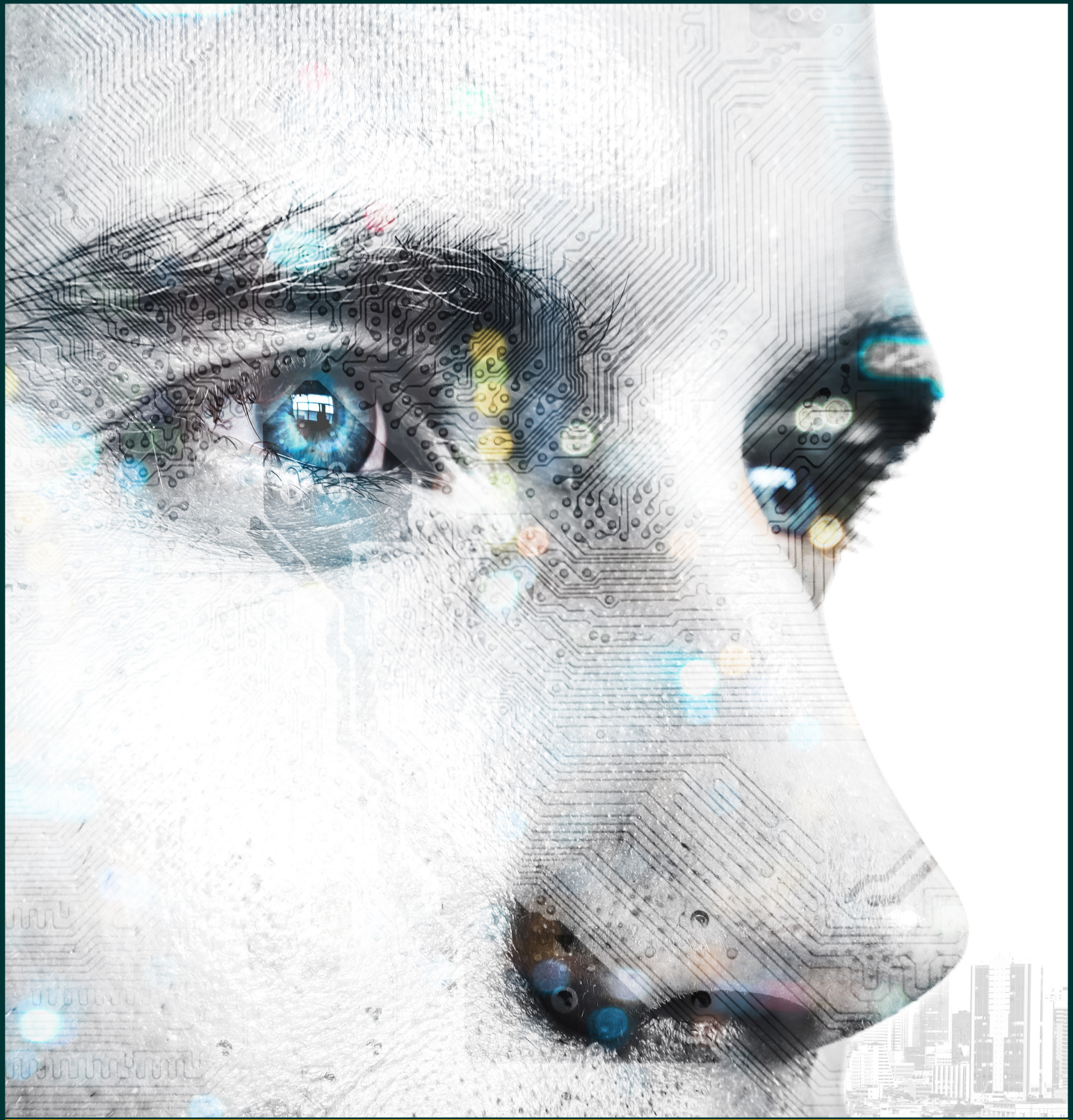
- Earn a Certificate of Achievement for every subject upon passing the assessment.
- Earn the Advanced Certificate in Insurance upon passing the three (3) Compulsory Subjects.
- Earn the Executive Diploma in Insurance upon passing the three (3) Compulsory Subjects and three (3) Elective Subjects.

AMII LEVEL 2 LEARNING JOURNEY



Accomplishments awarded through micro credentials

- Earn a Certificate of Achievement for every subject upon passing the assessment.
- Earn the Professional Diploma in Insurance upon passing the two (2) Compulsory Subjects.
- Earn the Professional Advanced Diploma in Insurance upon passing the two (2) Compulsory Subjects and six (6) Elective Subjects.



Learning Experience

ENRICHED LEARNING EXPERIENCE

Increased value through enhanced learning journey and experience



Better learning experience help boost and complement learners' success in their roles in the industry.

Learn more through collaborative and social learning



Advanced digital learning platforms for students to collaborate, discuss and share knowledge with the largest professional insurance fraternity in Asia.

Leveraging on the power of digital



Various modes of learning offered to give a richer experience, and to suit individual preferences and pace in this new hybrid working environment.

Focused and customizable learning



Choose from a wide range of Relevant and essential knowledge and skills to better perform professionally and develop personally.

Deepen intellectual capital while preparing for the future



Access to personalised non-insurance e-content to meet learners' varied interests such as leadership development, self development and technology awareness modules.

FLEXIBLE LEARNING OPTIONS

MII offers 4 modes of learning: Face-to-Face, Virtual Class, Self-Study and Microlearning. These options are made available to suit the various needs of individuals, especially working professionals, as well as to promote a healthy work-life balance without compromising the need for continuous professional learning and development.

Face-to-Face

- Classroom setting
- Lecturer-led facilitation
- Peer-to-peer interaction
- Weekday or weekend classes



Advantages:

- Networking opportunity
- Cases study discussion groups
- Inhouse classes can be arranged and tailored to the organization's needs.
- Speak to us for more details.

Virtual Class

- Virtual classroom setting
- Lecturer-led facilitation
- Peer-to-peer interaction
- Weekday or weekend classes



Advantages:

- Convenient for distance or self-study learners
- Networking opportunity
- Case study discussion groups
- Inhouse classes can be arranged and tailored to the organization's needs.
- Speak to us for more details.

Self-Study

- Self paced learning with no facilitation.
- Fee inclusive of study textbook.
- Sessions to clarify doubts available.
- Consultation session with programme lecturer available upon request.
- Supported by the Course Management team.
- Learn at own pace, time and space.
- Support available throughout learning journey.



Microlearning

- Bite-sized Online Learning Content (OLC) with shorter learning period and no time limit set for completion.
- Receive an e-Certificate of Completion upon passing the assessment for each microlearning module.
- Option to subscribe to ALL the microlearning modules under a single category, at an affordable fee.
- Eligible to sit for MII professional certification, AMII Level 1 or AMII Level 2 examinations upon completion of all microlearning modules under a single category.
- No validity period for all microlearning modules.



Scan the QR Code or click [HERE](#) for full details on the microlearning option for AMII Level 1 & Level 2.

HOW AMII VIA MICROLEARNING MODE WORKS

A total of 6 AMII Subjects are offered as Online Learning Content (OLC) microlearning modules.



Insurance Principles and Market Practice (General Insurance)



Insurance Principles and Market Practice (Life Insurance)



Legal Principles



Insurance Operations & Finance



Insurance Law



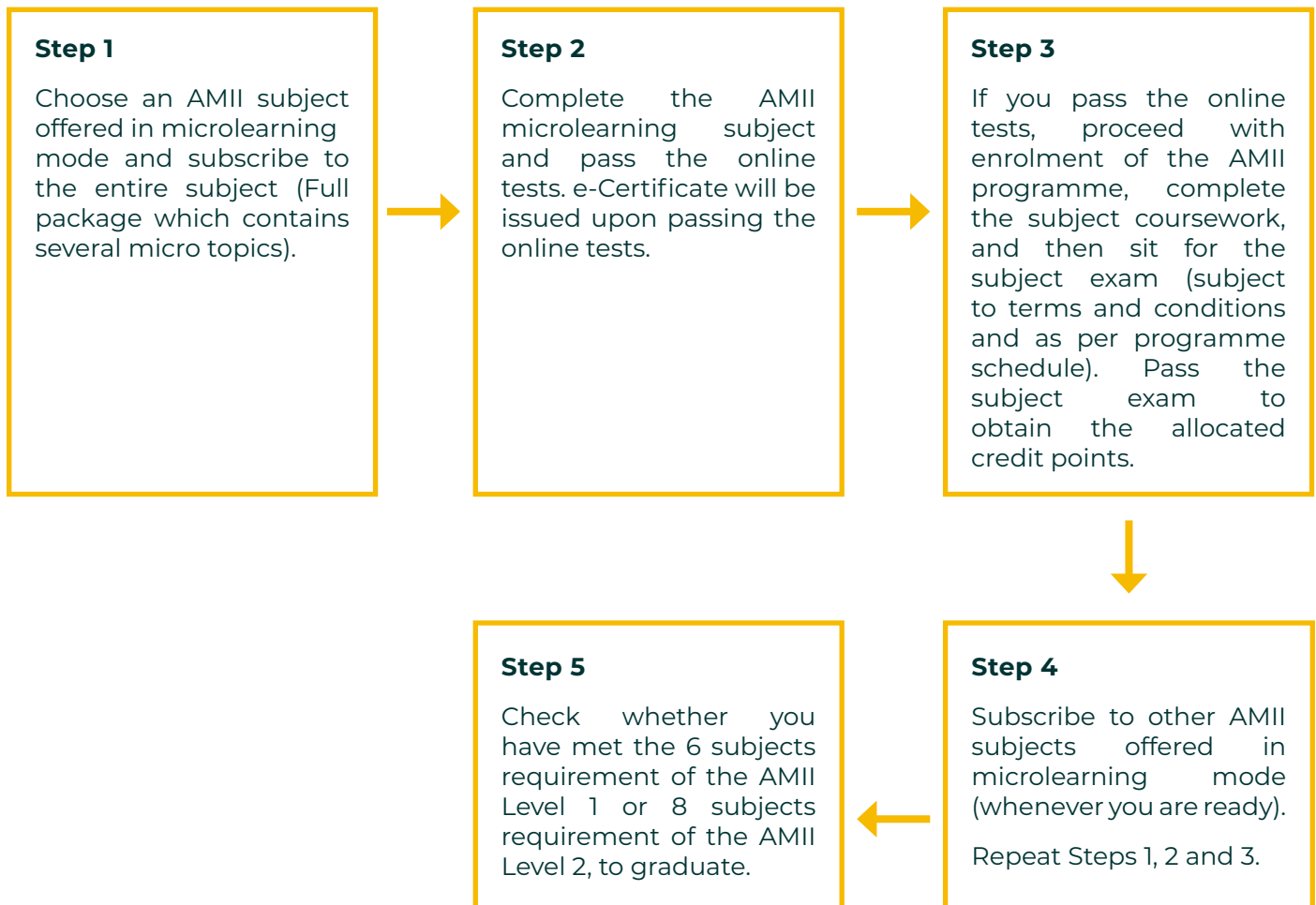
Insurance Business and Economics

Each subject contains micro topics that can be subscribed individually (by topic).

Alternatively, learners may subscribe to an entire subject at a discounted fee. All microlearning modules come with online test and subscriptions are not limited by validity period.

Take a look at the steps below to understand how the completion of a microlearning subject carries credits into the AMII framework:

Subscription of AMII Subject via microlearning mode (Full Package)

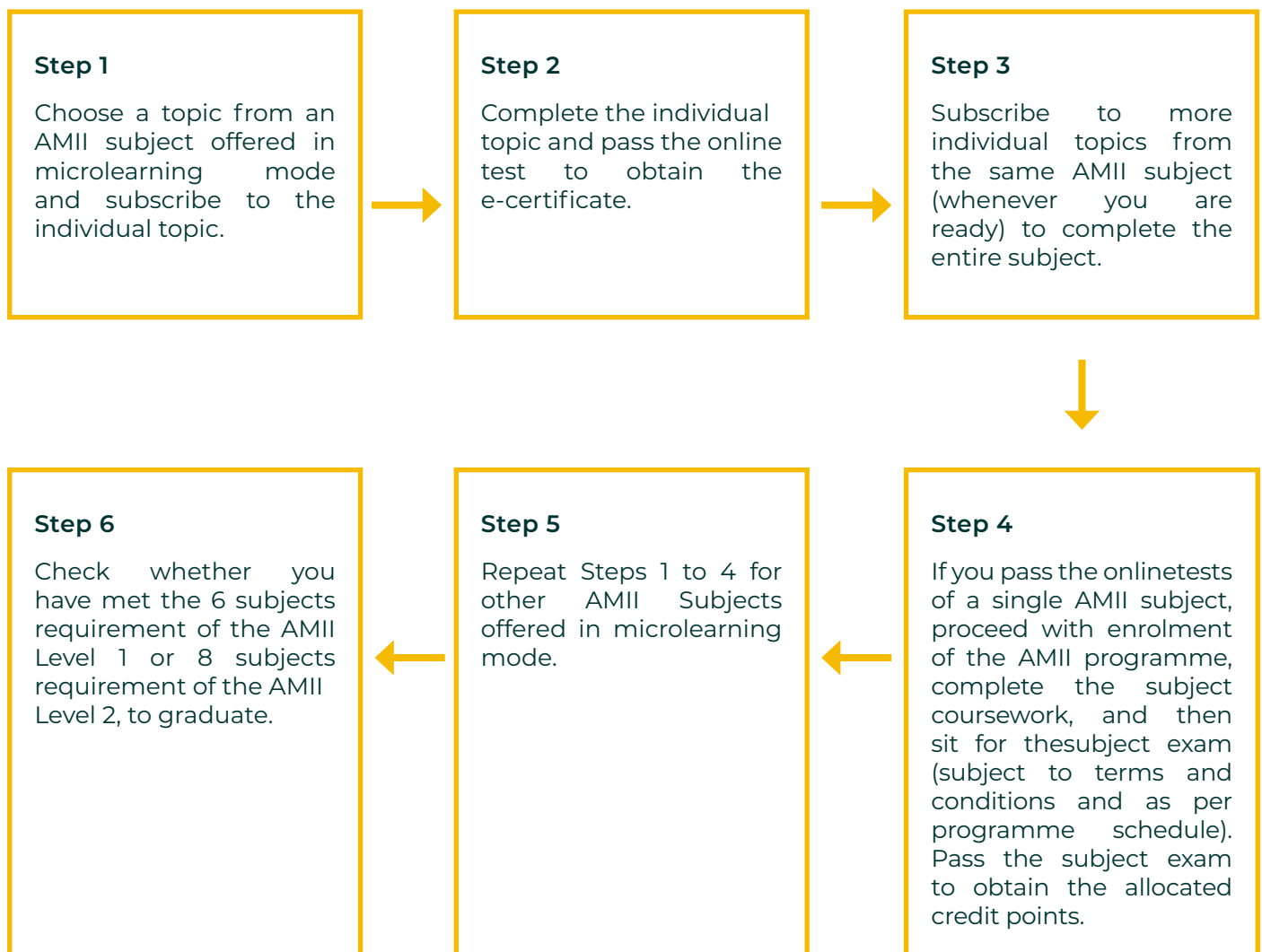


HOW AMII VIA MICROLEARNING MODE WORKS

Subscription of AMII Subject via microlearning mode (Individual Topics)

As an example, the AMII Subject titled “Insurance Principles and Market Practice (General Insurance)” constitutes 9 individual topics, as follows:

- Risk and Insurance
- The Insurance Market Place
- Principles of Insurance Conventional and Takaful)
- Insurance Regulations and Consumer Protection
- Underwriting Procedures
- Claims Procedures
- Motor Insurance
- Non-Motor Insurance
- Life Assurance Products





Programme Structure

THE PROGRAMME STRUCTURE

AMII is segregated into two levels: AMII Level 1 and AMII Level 2. A total of 50 credits is required for the completion of the AMII Programme.

ASSOCIATESHIP OF THE MALAYSIAN INSURANCE INSTITUTE – LEVEL 1

Compulsory Subjects (3 credits per subject)

- 301 or 310 Insurance Principles and Market Practice (General Insurance or Life Insurance)
- 302 Insurance Operations & Finance
- 303 Legal Principles

Elective Subjects (3 credits per subject, choose any 3 subjects)

- 304 Insurance Claims
- 305 Insurance Underwriting
- 306 Motor Insurance
- 307 Liability Insurance
- 308 Personal Lines Insurance
- 309 Commercial Property and Business Interruption Insurance
- 311 Principles of Life and Health Insurance
- 312 Customer Service Excellence Insurance
- 313 The Life Insurance Regulatory Environment
- 314 Regulatory Environment of Life Insurance Products, Sales & Operations
- 315 Managing Insurance Operations Portability

In Level 1, you will learn, apply, and deploy emerging business models as well as new technologies via a holistic learning approach.



6 subjects
(equivalent to **18**
credits) is required
in AMII Level 1
to progress into
AMII Level 2.

ASSOCIATESHIP OF THE MALAYSIAN INSURANCE INSTITUTE – LEVEL 2

Compulsory Subjects (4 credits per subject)

401 Insurance Law

402 Insurance Business and Economics

Elective Subjects (4 credits per subject, choose any 6 subjects)

403 Insurance Marketing

404 Insurance Claims Management

405 Insurance Underwriting Management

406 Insurance Risk Management

407 Life Assurance

408 Life and Disability Insurance Underwriting

409 Medical and Health Insurance

410 Reinsurance

411 Takaful

412 Life Insurance Companies Accounting and Financial Reporting

413 Administration of the Life Policy Lifecycle

In Level 2, you will learn and apply up-to-date knowledge of consumer and business-specific needs including contextualising, applying empathy, and exercising judgement.

8 subjects
(equivalent to **32**
credits) is required
in AMII Level 1
to progress into
AMII Level 2

MINIMUM ENTRY REQUIREMENT

AMII Level 1

1. Passed STPM/A-Level or higher qualifications which are recognized by the Malaysian Government or Professional Bodies; OR
2. Passed Certificate of the Malaysian Insurance Institute (CMII) from Malaysian Insurance Institute; OR
3. Passed Certificate in Insurance from Chartered Insurance Institute, United Kingdom.

AMII Level 2

- Completion of AMII Level 1.

ACCREDITATION OF PRIOR LEARNING & SUBJECT EXEMPTION

- Subject exemption may be awarded for prior learning (qualification related) by applying the exemption for the related subject(s) with the necessary supporting documents.
- 3 credits per subject for AMII Level 1 and 4 credits per subject for AMII Level 2 may be awarded if it complies with the exemption requirements.

Note:

- Students with a recognized qualification in the relevant field will be given credit exemptions based on past results and portfolio review (where applicable).
- Any other qualifications will be considered on a case to case basis.
- MII's reserves the right to accept or reject any application.



Scan the QR Code or click
HERE for full details
on AMII Level 1 & Level 2.

PROGRAMME DURATION

- Programme is not time bound.
- You can study at your own pace.
- Upon completion of AMII Level 1, you will be eligible for an immediate transfer to AMII Level 2 (subject to terms and conditions).
- Contact our Programme Advisors at +603 2712 888 or email sales@mii.org.my to learn more.

CLASS & EXAMINATION SCHEDULE

Class Intake	Final Examination
February	May
June	September
October	January (the following year)

ASSESSMENT STRUCTURE

Professional Qualifications Details		Assessment Structure
AMII Level 1	Core Subject: <ul style="list-style-type: none"> • 301 - Insurance Principles and Market Practice (Certificate of Malaysian Insurance Institute) • 302 - Insurance Operations & Finance • 303 - Legal Principles 	100%: 100 Multiple Choice Questions to be completed within 180-minutes. Pass Mark: 70% (final examination marks)
	Elective Subjects <ul style="list-style-type: none"> • 304 - Insurance Claims • 305 - Insurance Underwriting • 306 - Motor Insurance • 307 - Liability Insurance • 308 - Personal Lines Insurance • 309 - Commercial Property and Business Interruption Insurance 	60%: Coursework 40%: 50 Multiple Choice Questions to be completed within 90-minutes. Pass Mark: 70% (Combination of coursework and final examination marks)
AMII Level 2	Core Subjects <ul style="list-style-type: none"> • 401 - Insurance Law • 402 - Insurance Business and Economics 	40% Coursework <ul style="list-style-type: none"> • Test 1 – 10% • Test 2- 10% • Assignment – 5 single assignments with 5 compulsory questions)
	Elective Subjects <ul style="list-style-type: none"> • 403 - Insurance Marketing • 404 - Insurance Claims Management • 405 - Insurance Underwriting Management • 406 – Insurance Risk Management • 407 - Life Assurance • 408 - Life and Disability Insurance Underwriting • 409 - Medical & Health Insurance • 410 - Reinsurance • 411 - Takaful • 412 - Life Insurance Companies Accounting and Financial Reporting • 413 - Administration of the Life Policy Lifecycle • 414 - Engineering Reinsurance 	60% Final Examination <ul style="list-style-type: none"> • 8 short questions • 3 Essay questions Pass Mark: 55% (Combination of coursework and final examination marks)

FEES AND FLEXIBLE PAYMENT OPTIONS

Fees Category	For New Students							
	AMII Level 1				AMII Level 2			
Section 1	Class (Virtual / Face-to-Face)		Self Study		Class (Virtual / Face-to-Face)		Self Study	
Student Registration (new registration)	RM100	USD34	RM100	USD34	RM100	USD34	RM100	USD34
Student Membership (for Non-institutional member only)	RM100	USD34	RM100	USD34	RM100	USD34	RM100	USD34
Total	RM200	USD68	RM200	USD68	RM200	USD68	RM200	USD68
Section 2	Class (Virtual / Face-to-Face)		Self Study		Class (Virtual / Face-to-Face)		Self Study	
Fees Per Subject (*inclusive SST 8%)	RM1,782	USD605*	RM682	USD200	RM2,160	USD805*	RM868	USD250

For Resit Students	
Category	AMII Level 1 & Level 2
Core Subject	RM150 / USD50
Elective Subject:	
Re-do Course Work - Self Study Mode	RM500 / USD160
Exam Only	RM250 / USD80

Flexible Payment Option	
Credit Card	iLMS: www.mii4u.org
FPX	iLMS: www.mii4u.org
0% Interest Instalment (6 months or 12 months)	Maybank
EPF Withdrawal	Contact our Program Advisors for assistance



Role Based Pathway

ROLE BASED PATHWAY FOR INSURANCE PROFESSIONALS

AMII equips insurance professionals with the relevant and critical insurance fundamentals and future skills to advance towards higher order technical knowledge.

Through AMII, professionals in key roles in the insurance industry namely Underwriters, Claims Handlers, professionals in the area of Broking, Marketing, Agency and Customer Service, may acquire the requisite levels of technical knowledge and competency to perform their role effectively, efficiently and be future ready.

With the support of experiential learning embedded in the AMII programme, insurance professionals will be better prepared in facing unique challenges in the business environment, as a competent, skilled and experienced professional.



Designed specially for:

- Agency force
- Brokers
- Claims Handlers
- Customer service professionals
- Marketers
- Underwriters

ROLE BASED PATHWAY RECOMMENDED FOR AGENCY / BROKING / CUSTOMER SERVICE / MARKETING PROFESSIONALS

Agency / Broking / Customer Service / Marketing Professionals (AMII Level 1)

Compulsory Subjects

1. Insurance Principles and Market Practice
2. Legal Principles
3. Insurance Operations & Finance



Elective Subjects (Choose 3 out of 5)

- Insurance Underwriting
- Insurance Claims
- Commercial Property & Business Interruption
- Personal Lines Insurance
- Motor Insurance

Agency / Broking / Customer Service / Marketing Professionals (AMII Level 2)

Compulsory Subjects

1. Insurance Law
2. Insurance Business & Economics



Elective Subjects (Choose 6 out of 9)

- Insurance Underwriting Management
- Insurance Claims Management
- Reinsurance
- Insurance Risk Management
- Insurance Marketing
- Medical & Health Insurance
- Marine Cargo Insurance
- Engineering Insurance
- Marine Hull and Aviation

ROLE BASED PATHWAY RECOMMENDED FOR CLAIMS HANDLERS

Claims Handler (AMII Level 1)

Compulsory Subjects

1. Insurance Principles and Market Practice (General)
2. Legal Principles
3. Insurance Operations & Finance



Elective Subjects (Choose 3 out of 5)

- Insurance Claims
- Commercial Property & Business
- Interruption
- Personal Lines Insurance
- Motor Insurance
- Liability Insurance

Claims Handler (AMII Level 2)

Compulsory Subjects

1. Insurance Law
2. Insurance Business & Economics



Elective Subjects (Choose 6 out of 9)

- Insurance Claims Management
- Insurance Risk Management
- Insurance Marketing
- Medical & Health Insurance
- Reinsurance
- Marine Cargo Insurance
- Engineering Insurance
- Marine Hull and Aviation

ROLE BASED PATHWAY RECOMMENDED FOR UNDERWRITERS

Underwriter (AMII Level 1)

Compulsory Subjects

1. Insurance Principles and Market Practice (General)
2. Legal Principles
3. Insurance Operations & Finance



Elective Subjects (Choose 3 out of 4)

- Insurance Underwriting
- Commercial Property & Business Interruption
- Personal Lines Insurance
- Motor Insurance

Underwriter (AMII Level 2)

Compulsory Subjects

1. Insurance Law
2. Insurance Business & Economics



Elective Subjects (Choose 6 out of 8)

- Insurance Underwriting Management
- Reinsurance
- Insurance Risk Management
- Medical & Health Insurance
- Insurance Marketing
- Marine Cargo Insurance
- Engineering Insurance
- Marine Hull and Aviation



Future Skills Framework

Skills Developed by Attending this Programme

Prime Skills

Customer Experience Management	<ol style="list-style-type: none"> 1. Customer Experience Design 2. Customer Profiling 3. Customer relationship Management
Digital & Data Integration	<ol style="list-style-type: none"> 4. Data Collection and Analytics 5. Data Governance 6. Data Protection 7. Process Automation 8. Pricing Strategy 9. Underwriting Management
Financial Products and Services	<ol style="list-style-type: none"> 10. Marketing 11. Personal Finance Advisory 12. Product Advisory 13. Quality Assurance 14. Product Design and Development
Risk Management, Governance & Regulatory Compliance	<ol style="list-style-type: none"> 15. Anti-Money Laundering 16. Regulatory Compliance 17. Risk Governance 18. Risk Management 19. Policy Implementation and Revision
Investment and Financial Management	<ol style="list-style-type: none"> 20. Financial Planning 21. Insurance Claims Processing

Power Skills

Innovation & Delivery	<ol style="list-style-type: none"> 1. Adaptability and Resiliency 2. Innovative Thinking 3. Learning Agility 4. Business Acumen 5. Problem Solving
Social Intelligence	<ol style="list-style-type: none"> 6. Collaboration 7. Communication 8. Empathy



I joined the insurance Industry with very minimal knowledge and that made me start the quest for a structured learning programme which covers the industry supply chain. The search led to AMII a program that enables, upon completion, understanding of every important aspect of the industry. AMII incorporated flexibility, which allows choosing electives that suits individual needs. AMII exposes individuals to common terminologies and understanding that helps to connect various stakeholders. AMII has provided the required solid foundation.

Lee Chin Hon

I am glad that I decided to do the AMII Professional Program with MII as it has given me renewed enthusiasm towards my career. This program plays an important role for me to build professional path of my career ladder in my organisation and the Insurance industry.

Syllabuses are well levelled and simplified for better understanding and is in accordance with the practice of insurance guidelines. Thank you to the MII management and the lecturers for having this program and administering it very well.

Anitha Nadesan



Completing AMII with MII has been an astounding journey. The compassion shown from faculty of MII were heart warming. The lecturers of MII were undoubtedly the most experienced and knowledgeable teachers I have met. MII's dedication to provide its students with knowledge and experience and the ultramodern methods used to facilitate students with the best learning experience was profound. AMII course is designed to accommodate for fresh out of school students as well as field experienced individuals or anyone who is interested to choose Insurance as a carrier path.

Mariyam Nazra

I completed my AMII programme back in the year 2012, during this Programme, one of the most important thing that I have had experienced was that the Lecturers who were training us were having Immense experience and knowledge in Insurance and particularly on the subject modules. AMII Programme includes different significant Insurance modules which benefitted me during challenges at work. Therefore, I find this programme as a Game changer and I would recommend this programme.

Sawaadh Hussain



Let's connect!



Register Now



**Malaysian
Insurance
Institute**

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